

# Poly Sync 20 USB-A Speakerphone

## Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone – for conference calls and music anywhere you work. Take it wherever you go – it's got up to 20 hours of talk time.



\*Product image may differ from actual product

### Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

### Works the way you do

A programmable button puts your favorite function at your fingertips – play / pause music, last-number redial and voice assistant – it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

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## Featuring



### **Three-microphone array**

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice – not the surrounding noise.

### **Full-duplex audio**

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

### **Smartphone charging**

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

### **Up to 20 hours of battery life**

Work on the go – the battery is ready for portable use with up to 20 hours of talk time on a full charge.<sup>1</sup>

### **Wireless connection**

Enjoy easy connectivity, however you want to work with your devices – connect smartphones wirelessly via Bluetooth® or to the computer with the integrated USB-A or USB Type-C® cable.<sup>2</sup>

### **Communications platforms**

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.<sup>3</sup>

# Poly Sync 20 USB-A Speakerphone

## Specifications

### Compatible with

**Compatible operating systems:** Windows 11; Windows 10; macOS

### Connectivity and communications

**Wireless range:** Up to 30 m

**Paired devices:** Up to 8

**Bluetooth version:** 5.1

**Supported bluetooth profiles:** A2DP; AVRCP; HFP; HSP; BLE

**External I/O ports:**

1 SuperSpeed USB Type-A 5Gbps signaling rate (smartphone charging)

**Connection type:** USB Type-A (PC); Bluetooth® (smartphone)

### User interface features

**Touch user controls:** Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams

**Button user controls:** Power on/off; Bluetooth® pairing

### Audio

**Audio features:**

Up to 7 ft / 2 m microphone pickup range

Ideal for up to 4 m x 4 m room sizes

Full duplex audio

Noise and echo reduction

Bass reflect with dual passive radiators

**Microphone type:** Three-microphone steerable array

**Microphone bandwidth:** 100 Hz to 7.8 kHz

**Speaker bandwidth:** 80 Hz to 20 kHz

**Speaker size:** 40 mm

**Charge time:** <4 hours

**Nominal sound pressure level:** 86 dB SPL

**Frequency response (microphone):** 100 Hz to 6.7 kHz

### Other features

**Special features:** UC certified; Highly visible status light bar for 360 degree call status indication

### Power supply

**Battery life:** Up to 20 hours (talk time)

**Battery description:** Rechargeable Li-ion

**Battery capacity:** 3200 mAh

### Certifications

**Certified collaboration software:** Microsoft Teams

### Environmental

**Certifications and compliances:** CE; FCC; RoHS; IP64

### Management

**Management software:**

Poly Lens

Plantronics Hub (desktop and mobile versions)

Plantronics Manager Pro suites (Asset Management and Adoption)

### Minimum system requirements

USB Type-A port; Bluetooth®

### Weight and dimensions

**Product Primary Color:** Silver

**Weight (Imperial):** 0.79 lb

**Weight (metric):** 0.36 kg

**Product dimensions (Imperial):** 7.2 x 3.7 x 1.3 in

**Product Dimensions (metric):** 18.2 x 9.5 x 3.4 cm

**Package weight (Imperial):** 1.13 lb

**Package Weight (metric):** 516 g

**Package dimensions (Imperial):** 7.2 x 8.22 x 2.16 in

**Package dimensions (metric):** 18.3 x 20.9 x 5.5 cm

**Master carton quantity:** 10

**Master carton dimension (Imperial):** 7.20 x 8.22 x 2.16 in

**Master carton dimension (metric):** 18.3 x 20.9 x 5.5 cm

**Master carton weight (Imperial):** 7.71 lb

**Master carton weight (metric):** 3.5 kg

**Cartons per layer:** 10

**Pallet (layers):** 8

**Cartons per pallet:** 80

**Products per layer:** 80

**Products per pallet:** 800

**Pallet weight:** 1006.45 lb; 456.52 kg

**Pallet dimensions (Imperial):** 40 x 48 x 76.37 in

**Pallet dimensions (metric):** 101.6 x 121.9 x 194 cm

**Cable length (Imperial):** 28 in

**Cable length (metric):** 71.5 cm

**UPC number:** 017229172449

**Product number:** 772D2AA

**Product name:** Poly Sync 20 USB-A Speakerphone

### Warranty

Poly standard two-year limited warranty

### Country of origin

**Country of origin:** Made in China

### What is in the box

Wired Speakerphone

Travel case

Lanyard

### Key Selling Points Footnotes

<sup>1</sup> Full charge time is 4 hours. <sup>2</sup> Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®. <sup>3</sup> Visit <https://www.poly.com/us/en/products/phones/sync/sync-20> for more detail.

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