



FortiAP C24JE

QuickStart Guide



9/22/2020

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- Nouvelles fonctionnalités du produit
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テクニカルサポート・新機能の追加・新しい脅威への防御

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<https://support.fortinet.com>

Toll free: 1 866 648 4638

Phone: 1 408 486 7899

Fax: 1 408 235 7737

Email: register@fortinet.com

Box Includes



FortiAP device



QuickStart Guide



Mounting
plate



1 Security Torx
+ 1 Philips screw



4 screws



4 screw
anchors



QuickStart Guide Video

<https://video.fortinet.com/video/177/fortigate-and-fortiap>

Before You Begin

Write down details typically provided by your network administrator or ISP.

Static IP address

IP address _____

Subnet Mask _____

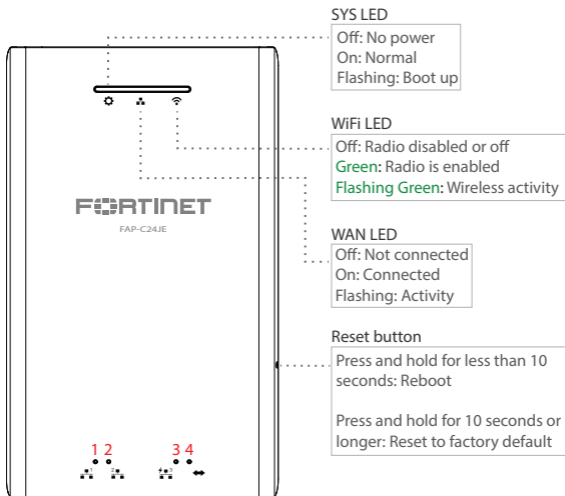
Default Gateway _____

Primary/Secondary DNS _____

DHCP

It is normal to not require a hostname, but your ISP might require it.

Hostname _____



1, 2, and 3:

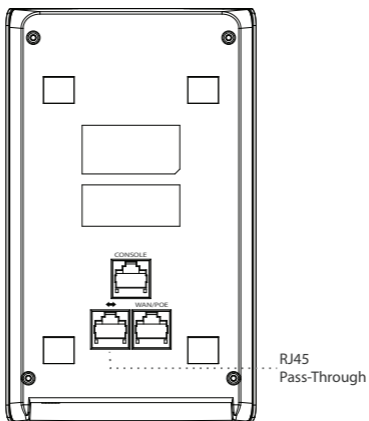
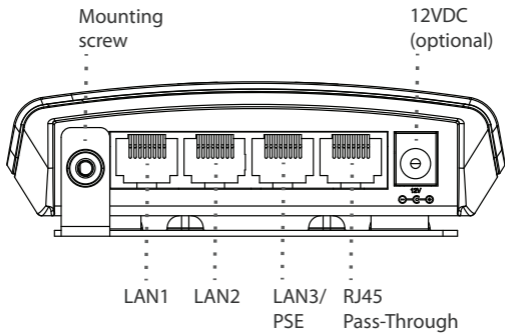
LAN1/2/3 LED

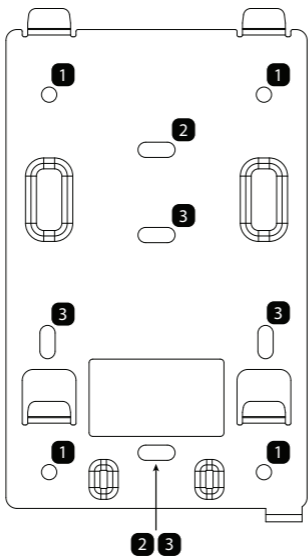
Off: Not connected
On: Connected
Flashing: Activity

4: PSE LED

Off: No PSE output
On: PSE output (max 4W)
Flashing: PSE load over limit

- Notes**
- PSE max output is 4W if FAP-C24JE is powered by 802.3af (15.4W)
 - PSE max output is 802.3af (15.2W) if it is powered by 802.3at (25.5W)
 - PoE out is only available if power source is PoE



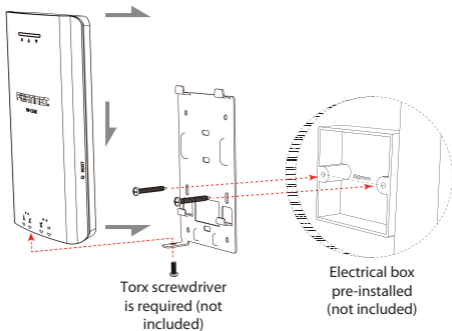


1 Wall-mount

2 Junction-box: NA, Japan, AUS/NZ

3 Junction-box: EU, UK, China, AUS/NZ, Korea

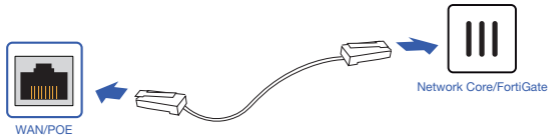
1 Installation



The unit can be mounted on a junction box using the mounting hardware provided. It is recommended to use the Security Torx screw to mount the FAP-C24JE to the mount plate for higher security (Torx screwdriver not included).

The holes on the mounting hardware fit the electrical wall box of NA, EU, UK, China, Japan, AUS/NZ, and Korea.

2 Basic Connection



Connect the FortiAP device to a FortiGate controller or an Internet connection.

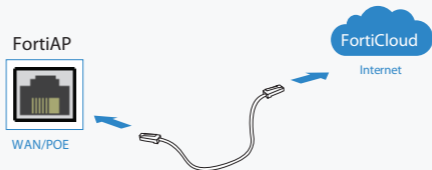
Ensure that the Power over Ethernet (PoE) cable is connected to an applicable port on your FortiGate device or PoE injector.

Caution: Adequate grounding must be provided to the FortiAP unit and the PoE injector, in compliance with your local electrical code or regulations.

Warning: This device complies with IEEE 802.3af PoE specification. Do not use any PoE injectors that are not IEEE 802.3af compliant as they may damage your device.

3 FortiAP Setup

A Cloud provisioning with FortiCloud



OR

B FortiGate secured on local network



FortiAP Setup Video

<https://video.fortinet.com/video/92/basic-fortiap-setup>

A

FortiCloud

1. Go to <http://www.forticloud.com> to sign in or create a new account.
2. Select an existing AP Network or create one. To create a new network, go to [Add AP Network](#) and enter an [AP Network Name](#) and [AP Password](#).
3. From the left panel, select [Deploy APs](#).
 - No APs in Inventory: [Add AP](#) dialog box appears

OR

 - APs in Inventory: Click the [+AP](#) button
3. Enter the unique **FortiCloud Key** located on the FortiAP device, then click [Submit](#).

Note: When creating a new network, the AP Password will be applied to all APs in that AP network.

B

Deployment through a FortiGate

FortiGate support may be available for certain region codes. Please check the product datasheet or contact Fortinet sales for details.

Also, please ensure that you are running the Fortinet recommended version of software on both FortiGate and FortiAP units. Please check support.fortinet.com for more information.

If FortiGate is on the same network as the FortiAP:

1. Use FortiGate to preauthorize the FortiAP device.
2. Refer to the “Access Point Deployment” section of the FortiWiFi and FortiAP Configuration Guide found at <http://forti.net/ap-docs>.
3. Plug the FortiAP into your local Ethernet connection. The FortiAP will self-configure.

Or

1. Instead of preauthorizing, you can use the FortiGate to authorize the FortiAP device after you have connected the FortiAP to the network.
2. Within two minutes of connecting the FortiAP to the FortiGate, the device appears on the Managed

FortiAP page in the Web-based Manager: authorize and assign a profile to the device.

Access Point	State	Connected Via	SSIDs	Channel	Clients
FC221E4N18000001	○	-	Radio 1: None Radio 2: None	Radio1: 0 Radio2: 0	Radio 1: 0 Radio 2: 0
FC225C4N15000007	○	-	Radio 1: None Radio 2: None	Radio1: 0 Radio2: 0	Radio 1: 0 Radio 2: 0
FC226E4N18000001	○	-	Radio 1: None Radio 2: None	Radio1: 0 Radio2: 0	Radio 1: 0 Radio 2: 0
FC24JHN18000001	○	192.168.1.101	Radio 1: pct1(pct1) Radio 2: pct1(pct1)	Radio1: 0 Radio2: 0	Radio 1: 0 Radio 2: 0

If FortiGate is not on the same network as the FortiAP:

1. Log into FortiAP directly (IP address: 192.168.1.2) with username **admin** and no password, and specify the IP address of the controlling FortiGate.
2. Connect to FortiAP via the CLI (see “Connecting to FortiAP CLI” in the FortiWiFi and FortiAP Configuration guide).
3. Specify the IP address of the controlling FortiGate:
`config capwap wtp acIpAddr 0.0.0.0`
4. The FortiAP device connects to FortiGate, and then you can authorize the FortiAP.

Cautions and Warnings

Environmental specifications

Ambient operating temperature: 0-40°C

Refer to specific Product Model Data Sheet for Environmental Specifications (Operating Temperature, Storage Temperature, Humidity, and Altitude).

Référez à la Fiche Technique de ce produit pour les caractéristiques environnementales (Température de fonctionnement, température de stockage, humidité et l'altitude).

Safety

Caution: This equipment is to be used in a Network Environment 0 per IECTR 62101. This product is connected only to PoE networks without routing to the outside plant.

Attention: Ce matériel doit être utilisé dans un Environnement Réseau 0 par IECTR 62101. Ce produit est uniquement connecté aux réseaux PoE sans installation externe de routage.

This product is intended to be supplied by a Listed Direct Plug-In Power Unit marked LPS or Class 2 and rated 12 Vdc, 1 A or by 48 Vdc from PoE source.

Le produit doit être alimenté par un bloc d'alimentation à courant continu homologué UL de 12 Vdc, 1 A nominal marqué LPS ou Class 2 ou par une source d'alimentation par Ethernet de 48 Vdc (PoE).

Regulatory Notices

Federal Communication Commission (FCC) - USA

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received; including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Caution: Operation of this device is restricted to indoor use only.

For operation within 5.15 ~ 5.25GHz frequency range, it is restricted to indoor environment. The band from 5600-5650MHz will be disabled by the software during the manufacturing and cannot be changed by the end user.

This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

Industry Canada Equipment Standard for Digital Equipment (ICES) - Canada

CAN ICES-3 (B) / NMB-3 (B)

Innovation, Science and Economic Development (ISED) - Canada

This device complies with Industry Canada's licence-exempt RSSs.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

The device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS-102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

Le dispositif rencontre l'exemption des limites courantes d'évaluation dans la section 2.5 de RSS 102 et la conformité à l'exposition de RSS-102 rf, utilisateurs peut obtenir l'information canadienne sur l'exposition et la conformité de rf.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

The maximum antenna gain permitted for devices in the band 5725-5850 MHz shall be such that the equipment still complies with the e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.

Le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5850 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

Caution: The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems. High-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Attention: Le dispositif de la bande 5150-5250 MHz est réservé à un usage intérieur afin de réduire l'interférence nuisible potentielle aux systèmes mobiles par satellite co-canal. Les radars à haute puissance sont désignés comme utilisateurs principaux (à savoir les utilisateurs prioritaires) des bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer des interférences et / ou endommager les périphériques LE-LAN.

Caution: The maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

Attention: Le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5 250-5 350 MHz et 5 470-5 725 MHz doit se conformer à la limite de p.i.r.e.; le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5 725-5 825 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

This radio transmitter 7280B-24100045 has been approved by ISED to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio 7280B-24100045 a été approuvé par ISED pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionner en association avec une autre antenne ou transmetteur.

Ant.	Brand Holder	Model Name	Antenna Type	Connector	Gain (dBi)	
					2.4GHz	5GHz
1	ACX	AT3216-T2R4PAA	PCB	--	1.5	
2	ACX	AT3216-A5R5HAA	PCB	--		2

European Conformity (CE) - EU

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.



The product transmits within the frequency ranges and equal to or less than the power listed below:

2412-2472MHz less than 20dBm

5180-5240MHz less than 20dBm

5260-5320MHz less than 20dBm *

5500-5700MHz less than 20dBm *

Note: * Only with DFS bands certification.

Simplified EU Declaration of Conformity

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Този продукт е в съответствие с Директива 2014/53/ЕС.

Česky

Tento produkt je v souladu se směrnicí 2014/53/EU.

Dansk

Dette produkt er i overensstemmelse med direktiv 2014/53/EU.

Deutsch

Dieses Produkt entspricht der Richtlinie 2014/53/EU.

Eesti

See toode vastab direktiivile 2014/53/EL.

English

This product is in compliance with Directive 2014/53/EU.

Español

Este producto cumple con la Directiva 2014/53/UE.

Ελληνική

Το προϊόν αυτό συμμορφώνεται με την Οδηγία 2014/53/ΕΕ.

Français

Ce produit est conforme à la Directive 2014/53/UE.

Hrvatski

Ovaj proizvod je u skladu s Direktivom 2014/53/EU.

Italiano

Questo prodotto è conforme alla Direttiva 2014/53/EU.

Latviski

Šis produkts atbilst Direktīvai 2014/53/ES.

Lietuvių

Šis gaminys atitinka direktyvą 2014/53/ES.

Malti

Dan il-prodott huwa konformi mad-Direttiva 2014/53/UE.

Magyar

Ez a termék megfelel a 2014/53/EU irányelvnek.

Nederlands

Dit product is in overeenstemming met Richtlijn 2014/53/EU.

Norsk

Dette produktet er i samsvar med direktiv 2014/53/EU.

Polski

Ten produkt jest zgodny z dyrektywą 2014/53/UE.

Português

Este produto está em conformidade com a Diretiva 2014/53/UE.

Rumunski

Acest produs este în conformitate cu Directiva 2014/53/UE.

Slovensky

Tento produkt je v súlade so smernicou 2014/53/EÚ.

Slovensko

Ta izdelek je v skladu z Direktivo 2014/53/EU.

Suomi

Tämä tuote on direktiivin 2014/53/EU mukainen.

Svenska

Denna produkt överensstämmer med direktiv 2014/53/EU.

Note: The full declaration of conformity for this product is available at the link below:

<https://site.fortinet.com/ProductRegulatory/EU>

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range in the following countries:

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

Agência Nacional de Telecomunicações (ANATEL) - Brazil Este produto não é apropriado para uso em ambientes domésticos, pois poderá causar interferências eletromagnéticas que obrigam o usuário a tomar medidas necessárias para minimizar estas interferências.”

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados. Este produto está homologado pela ANATEL, de acordo com os procedimentos regulamentados pela Resolução 242/2000, e atende aos requisitos técnicos aplicados.

Para maiores informações, consulte o site da ANATEL
www.anatel.gov.br

National Telecommunications Commission (NCC) - Taiwan

NCC警語

依據NCC低功率電波輻射性管理辦法規定:

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商業或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

4.7.9.1 應避免影響附近雷達系統之操作。

4.7.9.2 高增益指向天線只得應用於固定式點對點系統。

前項合法通信，指依電信規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性設備之干擾。

NCC 電磁波曝露量MPE標準值：1mW/cm²，送測產品實測值為：
0.23935mW/cm²。

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However, linking a "work that uses the Library" with the Library creates an executable that is a derivative of the Library (because it contains portions of the Library), rather than a "work that uses the library". The executable is therefore covered by this License. Section 6 states terms for distribution of such executables.

When a "work that uses the Library" uses material from a header file that is part of the Library, the object code for the work may be a derivative work of the Library even though the source code is not.

Whether this is true is especially significant if the work can be linked without the Library, or if the work is itself a library. The threshold for this to be true is not precisely defined by law.

If such an object file uses only numerical parameters, data structure layouts and accessors, and small macros and small inline functions (ten lines or less in length), then the use of the object file is unrestricted, regardless of whether it is legally a derivative work. (Executables containing this object code plus portions of the Library will still fall under Section 6.) Otherwise, if the work is a derivative of the Library, you may distribute the object code for the work under the terms of Section 6. Any executables containing that work also fall under Section 6, whether or not they are linked directly with the Library itself.

6. As an exception to the Sections above, you may also combine or link a "work that uses the Library" with the Library to produce a work containing portions of the Library, and distribute that work under terms of your choice, provided that the terms permit modification of the work for your own use and reverse engineering for debugging such modifications. You must give prominent notice with each copy of the work that the Library is used in it and that the Library and its use are covered by this License. You must supply a copy of this License. If the work during execution displays copyright notices, you must include the copyright notice for the Library among them, as well as a reference directing the user to the copy of this License. Also, you must do one of these things:

a) Accompany the work with the complete corresponding machine-readable source code for the Library including whatever changes were used in the work (which must be distributed under Sections 1 and 2 above); and, if the work is an executable linked with the Library, with the complete machine-readable "work that uses the Library", as object code and/or source code, so

that the user can modify the Library and then relink to produce a modified executable containing the modified Library. (It is understood that the user who changes the contents of definitions files in the Library will not necessarily be able to recompile the application to use the modified definitions.)

b) Use a suitable shared library mechanism for linking with the Library. A suitable mechanism is one that (1) uses at run time a copy of the library already present on the user's computer system, rather than copying library functions into the executable, and (2) will operate properly with a modified version of the library, if the user installs one, as long as the modified version is interface-compatible with the version that the work was made with.

c) Accompany the work with a written offer, valid for at least three years, to give the same user the materials specified in Subsection 6a, above, for a charge no more than the cost of performing this distribution.

d) If distribution of the work is made by offering access to copy from a designated place, offer equivalent access to copy the above specified materials from the same place.

e) Verify that the user has already received a copy of these materials or that you have already sent this user a copy.

For an executable, the required form of the "work that uses the Library" must include any data and utility programs needed for reproducing the executable from it. However, as a special exception, the materials to be distributed need not include anything that is normally distributed (in either source or binary form) with the major components (compiler, kernel, and so on) of the operating system on which the executable runs, unless that component itself accompanies the executable. It may happen that this requirement contradicts the license restrictions of other proprietary libraries that do not normally accompany the operating system. Such a contradiction means you cannot use both them and the Library together in an executable that you distribute.

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Document Library

How to configure Wi-Fi networks using the FortiGate Wi-Fi controller & FortiAP units.

<http://forti.net/ap-docs>

Video Guides

How FortiCloud can be used to manage FortiAP & more.

<http://forti.net/ap-videos>

Training & Certification

Course descriptions, availability, schedules, & location of training programs in your area.