

SBC1000 Session Border Controller User Manual V1.0



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Preface

Welcome

Thanks for choosing SBC1000-X Session Border Controller! We hope you will make full use of this rich-feature device. Contact us if you need any technical support: 0755-61919966.

About This Manual

This manual gives introduction to the SBC1000-X device, and provides information about how to install, configure or use it. Please read the manual carefully before installing it.

Intended Audience

This manual is primarily aimed at the following people:

- Users
- Engineers who install, configure and maintain SBC1000-X device

Revision Record

Document Name	Document Version	Firmware Version
SBC1000-X Session Border Controller User Manual		

Conventions

Device mentioned in this document refers to the SBC1000-X Session Border Controller. Those words specially noted in the document are the contents that users need to pay attention to.

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Production Introduction

1.1 Overview

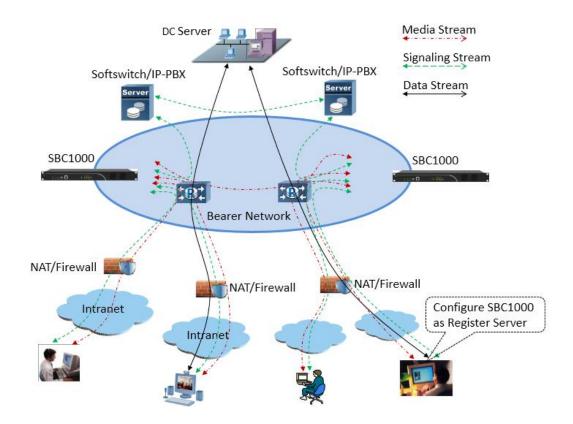
With the rapid development of unified communication and All-IP network, more and more enterprises begin to construct their own IP-based communication system by using IP-PBX and software to improve internal communication efficiency. However, they need to ensure the NAT traversal for IP multimedia services and the safe access of users. Dinstar SBC1000-X session border controller can help enterprises to solve the abovementioned problem.

Dinstar SBC1000-X provides rich SIP-based services such as safe network access, robust security, system interconnectivity, flexible session routing & policy management, QoS, media transcoding and media processing for enterprises. With distributed multi-core processor, hardware structure for non-blocking gigabit switch system as well as embedded Linux operating system, SBC1000-X delivers high capability while achieves low power dissipation. It is able to process up to 500 concurrent SIP sessions and transcode 200 concurrent calls. Meanwhile, it allows encrypted sessions via TLS and SRTP. Apart from traditional codecs like G.729, G.723, G.711 and G.726, SBC1000-X also supports the transcoding of iLBC, AMR and OPUS.

1.2 Application Scenario

Figure 1-1 Application Scenario of SBC1000-X.

1



1.3 Product Appearance

Front View:



Back View:



1.4 Description of LED Indicators

Indicator	Definition	Status	Description
PWR	Power Indicator	Off	There is no power supply or power supply is abnormal
1 WIC	I WK I Owel mulcator	On	The device is powered on
RUN	Running Indicator	Slow Flashing (1s)	The device is initialized successfully and is running normally

		Fast flash for two times, with interval of 1s	Image file is upgraded successfully
		Fast Flashing (200ms)	Image file fails to be upgraded
		Other Statuses	The device is in abnormal running
	Link Indicator	Fast Flashing	The network port is connected normally
GE (0-3)	(Green)	Off	The network port is not connected, or is connected abnormally
/Admin	Speed Indicator	On	Network port works at 1000Mbps
	(Yellow)	Off	Network port works 10/100Mbps
E1/T1	E1/T1 Status Indicator	Reserved	Reserved
SIM	SIM Card Indicator	Reserved	Reserved

1.5 Functions and Features

Key Features

- Support up to 5000 SIP registrations, with maximum RPS (registrations per second) of 25/s
- Forward up to 5000 media calls, with maximum forwarding rate of 25/s
- Transcode 200 media calls or faxes
- Encrypted sessions through SRTP and 'SIP over TLS'
- Support multiple softswitches, anti-blocking and topology hiding
- SIP trunks & flexible routing rules for accessing IMS
- Support regular expression and black/white list
- Embedded VoIP firewall, prevention of DoS and DDoS attacks
- Prevention of address spoofing, prevention of illegal SIP/RTP packages
- Bandwidth limitation and dynamic white list & black list
- VLAN, QoS, static route, NAT traversal
- Master/slave MCU for backup, dual power supply for back up, double-device hot standby
- Hierarchical management of users, import & export of remote upgrade and configuration data
- User-friendly web interface, multiple management ways
- Support SIP protocols including UDP, TCP and TLS

- Support multiple codecs: G.711A/U,G.723.1,G.729A/B, iLBC, AMR, OPUS
- WebRTC gateway
- Video service

Physical Interfaces

- Ethernet Ports:
 - 4* 10/100/1000M Base-T Ethernet ports (GE0-GE3 for services)
 - 1* 10/100/1000M Base-T Admin port (for management)
- E1/T1 Ports:
 - 2* E1/T1, RJ48C
- 1* USB 2.0
- 1* SIM Card Slot
- Serial Console
 - 1* RS232, 115200bps, RJ45
- LTE Uplink

Capabilities

- Concurrent Calls
 - Support 500 SIP sessions at maximum
- Transcoding
 - Supports 200 transcoding calls
- CPS for call
 - 25 calls per second at maximum
- Registrations
 - Maximum SIP registrations: 5000
- CPS for Registration
 - 25 registrations per second
- SIP Trunks
 - 128 SIP trunks at maximum

> VoIP

- SIP 2.0 compliant, UDP, TCP, TLS,
- SIP trunk (Peer to peer)
- SIP trunk (Access)
- SIP registrations
- B2BUA (Back-to-Back User Agent)

- SIP Request rate limiting
- SIP registration rate limiting
- SIP registration scan attack detection
- SIP call scan attack detection
- SIP anti-attack
- SIP Header manipulation
- SIP malformed packet protection
- Multiple Soft-switches supported
- QoS (ToS, DSCP)
- NAT Traversal

> Voice

- Codecs: G.711a/μ, G.723, G.729A/B, iLBC, G.726, AMR, OPUS
- RTP Transcoding
- Fax: T.38 and Pass-through
- No RTP detection
- One-way audio detection
- RTP/RTCP
- RTCP statistics reports
- DTMF: RFC2833, SIP Info, INBAND
- Silence Suppression
- Comfort Noise
- Voice Activity Detection (VAD)
- Echo Cancellation (G.168, 128ms)
- Adaptive Dynamic Buffer

Security

- Prevention of DoS and DDoS attacks
- Control of access policies
- Policy-based anti-attacks
- Call Security with TLS/SRTP
- White List & Black List
- Access Rule List
- Embedded VoIP Firewall

> Call Control

- Dynamic load balancing and call routing
- Flexible routing engine
- Call routing based on prefixes
- Call routing based on caller/called number
- Regular Expression
- Call routing based on time profile
- Call routing based on SIP URI
- Call routing based on SIP method
- Call routing based on endpoint
- Caller/called number manipulation

Maintenance

- Web-based GUI for Configurations
- Configurations Restore/Backup
- HTTP Firmware Upgrade
- CDR Report and CDR Export
- Ping and Tracert
- Network Capture
- System Logs
- Statistics and Reports
- Multiple Languages
- Centralized Management System
- Remote Web and Telnet

> Environmental

- Redundant Power Supply: 100-240VAC, 50-60 Hz
- Power Consumption: 15w
- Operating Temperature: $0 \, ^{\circ}\text{C} \, \sim 45 \, ^{\circ}\text{C}$
- Storage Temperature: -20 °C ~80 °C
- Humidity: 10%-90% Non-Condensing
- Dimensions (W/D/H): 437×300×44mm (1U)
- Unit Weight: 4.5 kg
- Compliance: CE, FCC

1.6 About personal privacy

SBC1000-X does not store and use personal information in any way.

Туре	The content of the information	Application scenarios	Data items	Sources and methods	Purpose of using personal data and security measures	Data validity and retention policy	Method of data destruction
	Phone number	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Mail	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
Communication	Contacts	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
-related	Communication application account	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Terminal ID number	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	The content of the message	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Authoritative social ID number	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
Personal ID information	Date of birth	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Family information	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Others	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Logical address	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
Location and topology	Personal location information	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Address and code	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
Assets and consumption	Condition of assets	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved

	Asset account	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Consumption and payment information	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Income information	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
	Personal financial situation	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
History	Private browsing history	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved
THE COLUMN TO TH	Usage habits and frequency of application	Not involved	Not involved	Not involved	Not involved	Not involved	Not involved

2 Installation

2.1 Preparations before Installation

2.1.1 Attentions for Installation

Before you install the SBC1000-X device, please read the following safety guidelines:

- 1) To guarantee SBC1000-X works normally and to lengthen the service life of the device, the humidity of the equipment room where SBC1000-X is installed should be maintained at 10%-90% (non-condensing), and temperature should be 0 °C ∼ 45 °C;
- 2) Ensure the equipment room is well-ventilated and clean;
- 3) Power supply of SBC1000-X should be $100 \sim 240$ V AC, and its socket is a three-pin socket which should be grounded well;
- 4) It's suggested that personnel who has experience or who has received related training be responsible for installing and maintaining SBC1000-X;
- 5) Please wear ESD wrist strap when installing SBC1000-X;
- 6) Please do not hot plug cables;
- 7) It's advised to adopt uninterruptible power supply (UPS).

2.1.2 Preparations about Installation Site

- 1) Equipment Cabinet
- Ensure the cabinet is well-ventilated and strong enough to bear the weight of SBC1000-X.
- 3) Trunk
- 4) Ensure telecom operator has approved to open a trunk.
- 5) IP Network
- 6) Ensure router under IP network has been prepared, since SBC1000-X is connected to the IP network through the standard 10/100/1000M Ethernet port.
- 7) Power Supply

8) Ensure the socket of SBC1000-X is a three-pin socket and power supply is grounded well.

2.1.3 Installation Tools

- 1) Screwdriver
- 2) ESD wrist strap
- 3) Ethernet cables, power wires, telephone wires
- 4) Hub, telephone set, fax, and small PBX
- 5) Terminal (can be a PC which is equipped with hyperterminal simulation software)

2.1.4 Unpacking

Open the packing container to check whether the SBC1000-X device and all accessories have been in it:

- 1) One SBC1000-X device
- 2) One 1.8-meter-long of power wire (AC 250V/4A)
- 3) Two network cables
- 4) One grounding cable
- 5) One serial console cable
- 6) Flanks and screws

2.2 Installation of SBC1000-X

2.2.1 Put SBC1000-X into Shelf

Put the SBC1000-X device on the shelf or cabinet horizontally.

2.2.2 Connect SBC1000-X to Network

SBC1000-X has five network ports, namely the gigabit network port for services (from GE0 to GE3) and the gigabit network port for network management (Admin). It is advised to connect GE0, GE1, GE2 or GE3 to the IP network.

Both GE0/GE1/GE2/GE3 and Admin can be used to carry out management on SBC1000-X, but generally GE0/GE1/GE2/GE3 are put in use. Admin is used when there is a need to separate management-related processing from service processing on SBC1000-X.

2.2.3 How to make RJ45 Network Cable

Step1: Prepare a twisted-pair cable with a length of at least 0.6 meters, and then remove the shuck of the network cable;

Step2: Sequence the wires of the cable according to EIA / TIA 568B Standard (as shown in the following figure);



Wire sequence of 568B: white & orange, orange, white & green, blue, white & blue, green, white & brown, brown.

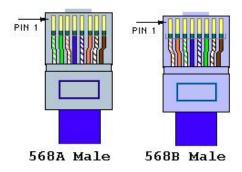
Step2: Put the wires into the PINs of a RJ45 joint according to the abovementioned wire sequence of EIA/TIA 568B, and then use a wire crimper to crimp the RJ45 joint.

Step2: On the other end of the network cable, sequence the wires of the cable according to EIA/TIA 568A Standard (as shown in the following figure);



Wire sequence of 568A: white & green, green, white & orange, blue, white & blue, orange, white & brown, brown.

Step2: Put the wires into the PINs of a RJ45 joint according to the abovementioned wire sequence of EIA/TIA 568A, and then use a wire crimper to crimp the RJ45 joint.



Step2: Test the usability of the network cable.

2.2.4 Connect SBC1000-X to Network

SBC1000-X has five network ports, namely the gigabit network ports for services (from GE0 to GE3) and the gigabit network port for management (Admin). It is advised to connect GE0/GE1/GE2/GE3 to the IP network.

Both GE0/GE1/GE2/GE3 and Admin can be used to carry out management on SBC1000-X, but only GE0/GE1/GE2/GE3 is put in use generally. Admin is used when there is a need to separate management processing from service processing on SBC1000-X.

2.2.5 Troubleshooting about Network Connection

When the SBC1000-X device has been connected to gigabit Ethernet, but the SPEED and LINK indicators on the front panel of the device are still dull, it can be concluded that network connection fails.

You can try to find the reasons for network connection failure according to the following steps.

Step1: In case that the network cable is inserted into one of the service ports, please pull out the network cable and insert it into the 'Admin' port. If the indicator for the 'Admin' port is on, it can be concluded that the corresponding service port is faulty.

In case that the network cable is inserted into the 'Admin' port, please pull out the network cable and insert it into one of the service ports. If the indicator for the corresponding service port is on, it can be concluded that the 'Admin' port is faulty.

Step2: If the corresponding indicator is still dull after the network cable is inserted into other network port, please connect the network cable to a laptop or a PC, and then go to visit a website.

Step3: If the laptop or PC can visit a website normally, it can be concluded that the network cable is usable but the network port of SBC1000-X is faulty.

Step4: If the laptop or PC cannot visit a website, it can be concluded that the network cable is unavailable.

3

Web platform

3.1 How to Log in Web Interface

3.1.1 Preparations for Login

SBC1000-X has five network ports, namely the gigabit network ports for services (from GE0 to GE3) and the gigabit network port for management (Admin). It is advised to connect GE0/GE1/GE2/GE3 to the IP network.

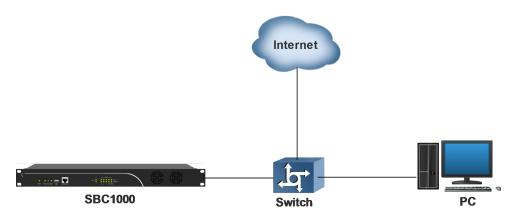
The default IP address of the 'Admin' port is 192.168.11.1, while those of GE0, GE1, GE2 and GE3 are 192.168.12.1, 192.168.13.1, 192.168.14.1 and 192.168.15.1 respectively.

First Use

At the first time that the SBC1000-X device is put in use, please connect the device's Admin port to a PC by using a network cable, and then modify the IP address of the PC to make it at the same network segment with of the default IP address of the Admin port. The format of PC IP address is 192.168.11.XXX, since the default IP of Admin port is 192.168.11.1

Daily Use

Connect the service port (GE0/GE1/GE2/GE3) of SBC1000-X to a 1000Mbps or 10/100mbps switch.



If SBC1000-X is connected to a 1000Mbps switch, the link indicators on the front panel turn green and flash, while the speed indicators turn yellow.

If SBC1000-X is connected to a 10/100Mbps switch, the link indicators on the front panel turn green and flash, while the speed indicators remain dull.

At the first time that the SBC1000-X device is used, only the Admin port is allowed to visit the Web interface (other network ports are disabled). If you want to connect the SBC1000-X device through other network ports, please connect the Admin port to a PC and log into the Web interface of the device, and then enable GE0, GE1, GE2 and GE3 ports on the Security -> Access Control page.

3.1.2 Log in Web Interface

Open a web browser and enter the IP address of the Admin port of SBC1000-X (https://192.168.11.1). Then input username, password and verification code on the displayed login GUI. The default username is **admin**, while the default password is **admin@123#.**



Figure 3-1 Login GUI

For security consideration, it is suggested that you should modify the username and password on the System -> Users page.



Figure 3-2 Modify Password

If you forget the IP address after modification and cannot log in the Web interface, please use a serial cable to connect the Console port of SBC1000-X with a PC. Enter the 'en' mode and input 'show interface' to query the IP address.

3.2 Introduction to Web Interface

The Web Interface of the SBC1000-X consists of the main menu bar, navigation tree and detailed configuration interfaces. Click a button of the main menu bar and select a node of the navigation tree on the left, you will see a detailed display interface or configuration interface:

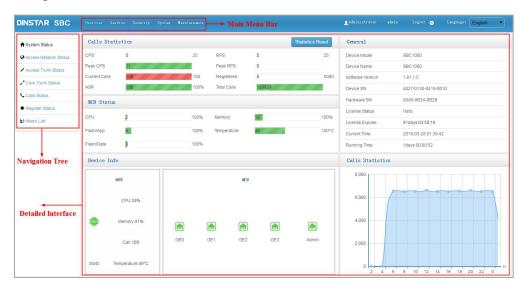
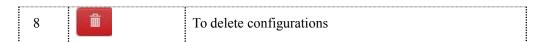


Figure 3-3 Structure of Web Interface

Table 3-1 Introduction to Web Interface

Index	Item	Description
1	Main Menu Bar	The main menu bar of SBC1000-X, including buttons of Overview, Service, Security, System and Maintenance
2	Navigation Tree	The navigation tree of each button of the main menu bar
3	Detailed Interface	The detailed configuration interface or display interface of a node under navigation tree
4	Language	Choose Chinese or English
5	Logout	Click logout, and you will exit the Web interface
6	+ Add	To add configurations
7	Ø	To edit/modify configurations



3.3 Configuration Flows

The following is the general configuration flows of SBC1000-X:

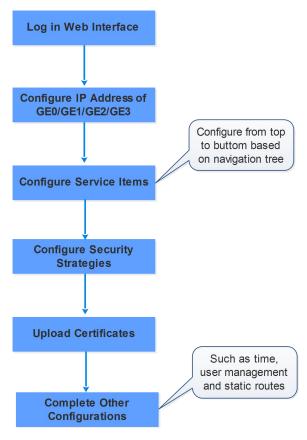


Figure 3-4 Configuration Flow

3.3.1 System Status

Log into the Web interface, and the 'System Status' page is displayed. On the page, call statistics and its graphic, device information, MCU(Main Control Unit) status as well as general information are shown.

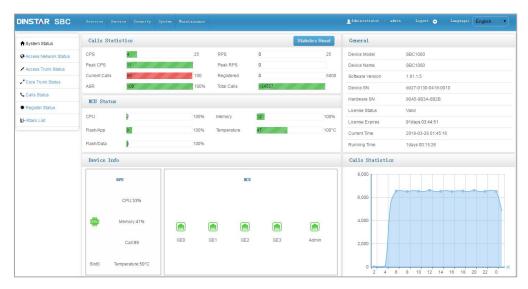


Figure 3-5 System Status

Table 3-2 Calls Statistics

CDC (Calla Dan	The number of new cells as in a through CDC1000 V as a second of
CPS (Calls Per	The number of new calls going through SBC1000-X every second at
Second)	current time
Peak CPS	The peak CPS (calls per second) since SBC1000-X is booted up
Current Calls	The number of on-going calls at current time
Max. Calls	The maximum number of concurrent calls since SBC1000-X is booted
Iviax. Cans	ир
	ASR (Answer Success Rate) is a call success rate in
ASR	telecommunication, which reflects the percentage of answered
ASK	telephone calls with respect to the total call volume. ASR = answered
	call/total attempts of calls.
RPS	
(Registrations	The number of new requests for registrations every second at current
Per Second)	time
Peak RPS	The peak RPS (registrations per second) since SBC1000-X is booted
reak Krs	up
Registered	The total number of registered users at current time
Users	The total named of registered users at earrest time
Max.	The maximum number of registrations that are simultaneously
Registered	The maximum number of registrations that are simultaneously
Users	processed since SBC1000-X is booted up
Total Calls	The total number of legal call requests since SBC1000-X is booted up

Table 3-3 MCU Status

CPU	The CPU occupancy rate at current time
Flash/App	The occupancy rate of application flash at current time
Flash/Data	The occupancy rate of data flash at current time
Memory	The occupancy rate of memory at current time
Temperature	The temperature of the CPU for MCU (Main Control Unit)

Table 3-4 Device Information

	СРИ	The CPU occupancy rate of MFU at current time
MFU (Main Function Unit)	Memory	The memory occupancy rate of MFU at current time
	Call	The number of current calls that are being processed by MFU's CPU
	Temperature	The temperature of the CPU for MFU
MCU	Network Ports	All the network ports on the MCU, among
(Main Control	(Admin/GE0/GE1/	which green ones refer to those network ports
Unit)	GE2/GE3)	in use, while gray ones are idle.

Table 3-5 General Information

Device	SBC1000-X	
Model	3BC1000-X	
Device Name	The name of the device, which can be modified on the 'System ->	
Device Name	System Management' page	
Software	The current software version No. running on SBC100	
Version		
License	If the license is in its validity period, "Valid" will be displayed. If the	
Status	license has expired, "Invalid" is shown	
License	The managining discourse calidity	
Expires	The remaining time of license validity	
Current Time	The current time of SBC1000-X, which can be modified or	
Current Time	synchronized on the 'System →Date & Time' page	
Running time	The running time of the device since it is booted up	

If the current time is still wrong after the system time has been synchronized or the device is restarted, it means the battery inside the device runs low and you need to replace the battery with a new one. Besides, only the Admin port can be used to synchronize time with NTP.

3.3.2 Access Network Status

Terminal users are registered to SBC1000-X through access network. The status of access network is always "true", which means the access network is normal and available.

On the **Overview** -> **Access Network Status** page, detailed information about access network, including the status, name, CPS(Calls Per Second), number of registered users, ASR(Answered Success Ratio), number of calls that are being transcoded, number of current calls as well as number of total calls, are shown.



Figure 3-6 Access Network Status

Table 3-6 Access Network Status

Name	The name of the access network. It cannot be changed after the configuration is successfully applied
Status	The status of access network is always "true", which means the access network is normal and available
CPS	The number of new calls going through the access network every second at current time
Registered	The total number of users that are successfully registered through the access network and are still in validity period
ASR	The ASR of the access network since the device is booted up; $ASR = successful \ calls/total \ legal \ calling \ attempts$
Transcoding	The number of calls that are being transcoded in the access network at current time
Current Calls	The number of current calls in the access network
Total Calls	The total number of legal calls since the device is booted up

Note:

Calls are grouped into inbound calls and outbound calls. Inbound calls go from terminal users to SBC1000-X, while outbound calls are exactly the opposite.

Inbound calls and outbound calls have their own statistics of ASR, number of transcoded calls, number of current calls and number of total calls.

3.3.3 Access Trunk Status

Access SIP Trunk can realize the connection between terminal users and SBC1000-X.

If both 'Registration' and 'Keepalive' are disabled for the SIP trunk on the Service -> Access SIP Trunk page, the status of the SIP trunk will be 'True'. If both 'Registration' and 'Keepalive' are enabled, the SIP trunk is successfully registered and meanwhile the option message for 'Keepalive' is successfully responded, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'.

If only 'Registration' is enabled and meanwhile the SIP trunk is successfully registered, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'. If only 'Keepalive' is enabled and meanwhile its option message is successfully responded, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'.



Figure 3-7 Access Trunk Status

Table 3-7 Access Trunk Status

Name	The name of the access SIP trunk. It cannot be changed after the configuration is successfully applied
Status	The status of the access SIP trunk. True: the access SIP trunk is connected normally and available; False: the access SIP trunk is disconnected and unavailable
CPS (Calls Per	The number of new calls directed by the access SIP trunk every second
Second)	at current time
ASR	The ASR of the access SIP trunk since the device is booted up; ASR = successful calls/total legal calling attempts
Transcoded	The number of calls that are being transcoded through the access SIP trunk at current time
Current Calls	The number of current calls routed by the access SIP trunk
Total Calls	The total number of legal calls routed by the access SIP trunk since the device is booted up
Registered	The total number of users that are successfully registered to SBC1000-X by the help of the access SIP trunk and are still in validity period

As for ASR, if the invite message of a call is successfully responded, we consider the call as a successful/answered call.

Calls are grouped into inbound calls and outbound calls. Inbound calls go from terminal users to SBC1000-X, while outbound calls are exactly the opposite. Inbound calls and outbound calls have their own statistics of ASR, number of transcoded calls, number of current calls and number of total calls.

3.3.4 Core Trunk Status

Core network's SIP trunk can realize the connection between the core network and SBC1000-X.

If both 'Registration' and 'Keepalive' are disabled for the SIP trunk, the status of the SIP trunk will be 'True'. If both 'Registration' and 'Keepalive' are enabled, the SIP trunk is successfully registered and meanwhile the option message for 'Keepalive' is successfully responded, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'.

If only 'Registration' is enabled and meanwhile the SIP trunk is successfully registered, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'. If only 'Keepalive' is enabled and meanwhile its option message is successfully responded, the status of the SIP trunk will be 'True', otherwise, the status will be 'False'.



Figure 3-8 Core Trunk Status

Table 3-8 Core Trunk Status

Name	The name of the core SIP trunk. It cannot be changed after the configuration is successfully applied
Status	The status of the core SIP trunk. True: the core SIP trunk is connected normally and available; False: the core SIP trunk is disconnected and unavailable
CPS (Calls	The number of new calls routed by the core SIP trunk every second at
Per Second)	current time
Registered	The total number of users that are successfully registered to SBC1000-X by the help of the core SIP trunk and are still in validity period
ASR	The ASR of the core SIP trunk since the device is booted up; ASR = successful calls/total legal calling attempts
Transcoded	The number of calls that are being transcoded through the core SIP trunk at current time

Current Calls	The number of current calls routed by the core SIP trunk
Total Calls	The total number of legal calls routed by the core SIP trunk since the device is booted up

As for ASR, if the invite message of a call is successfully responded, we consider the call as a successful/answered call.

Calls are grouped into inbound calls and outbound calls. Inbound calls go from core network to SBC1000-X, while outbound calls are exactly the opposite. Inbound calls and outbound calls have their own statistics of ASR, number of calls that are being transcoded, number of current calls and number of total calls.

3.3.5 Calls Status

On the Overview -> Calls Status page, the statuses, durations, caller number and callee number of current calls are displayed.

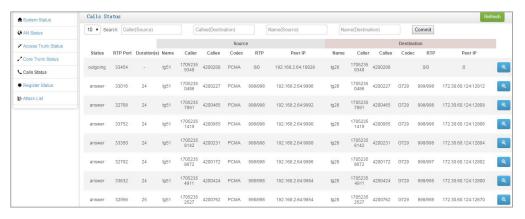


Figure 3-9 Calls Status

Table 3-9 Call Status

	Init: an invite request for calling is received and the call is initiated;
	Outgoing: the request for routing out the call is sent, and the system is
Status	waiting for response
	Early: the 18x response is received
	Completed : the 2xx response is received, and the system is waiting for
	the ack message
	Answer: the ack message is received, and the call is set up
RTP Port	The local RTP port of the call. If the RTP port is displayed as '0', it
KII I OIL	means the RTP session has not been connected successfully
Duration(s)	The duration of the call

Name	The name of the call, which will be used when the call goes through access network's SIP trunk, core network's SIP trunk or access network
Caller	The caller number of the call
Callee	The callee number of the call
Codec	The codec adopted by the call. If it is a transcoded call, the source codec is different from the destination codec
RTP	The number of RTP messages that received or sent. The statistics is collected every five seconds
Peer IP	The peer IP address and peer RTP port

3.3.6 Register Status

On the Overview -> Register Status page, the registration statuses of terminal users on SBC1000-X are displayed.



Figure 3-10 Register Status

Table 3-10 Register Status

Status	Registering: SBC1000-X has received the registration request send by terminal user, and is processing the request; Registered: The terminal user has been successfully registered and is in validity period
Username	The username of the terminal user, which will be used during registration
Name	Name (source): refers to the name of the access network where the registered terminal user is from; Name (destination): refers to the name of the core network's SIP trunk where the registration goes to
Reg. Interval	Register Interval (source): the interval of registering to SBC1000-X by terminal user Register Interval (destination): the interval of registering to core network's SIP trunk by SBC1000-X
IP Addr./NAT	IP Addr./NAT (source): the IP address and NAT address of terminal user IP Addr./NAT (destination): the IP address and NAT address of

core network's SIP trunk

3.3.7 Attack List

On the **Overview -> Attack List** page, the source, IP address and interface of attacks to SBC1000-X are shown.



Figure 3-11 Attack List

Table 3-11 Attack List

Source	The source of an attack inflicted on SBC1000-X, for example,
	DDoS/DoS attacks
IP: Port	The IP address of the attack source, or the destination port that is
	attacked
Interface	The SBC1000-X device's network interface that is attacked, for
Interface	example, GE1
	The traffic of the attack.
Traffic	When the traffic here mounts to the traffic threshold set on the
Tranne	Security -> Security Policy page, the action such as 'Drop' or 'Flow
	Limited' will be executed.
	Log Record : when the security policy is triggered and takes effect, the
	attack event is recorded in a log
	Flow Limited: when the security policy is triggered and takes effect, the
	traffic of peer IP address or the set local port is limited, and those packets whose traffics exceed are dropped during the protection time.
Action	Packet Rate Limited: when the security policy is triggered and takes
Action	effect, the packet rate of peer IP address or the set local port is limited, and
	those packets with exceeding transmission rate are dropped during the protection time.
	Drop : when the security policy is triggered and takes effect, all the
	packets from peer IP address and those received by the set local port are
	dropped during the protection time.
Protection	The duration of the action conducted on attack source
Time	The distance of the detroit conducted on action source

3.4 Service

3.4.1 Media Detection

On the **Service -> Media Detection** page, you can choose to enable/disable 'Use called to match sessions' and 'RTP Detection'. If 'RTP Detection' is enabled, the SBC1000-X device will monitor the RTP packets of each call and will disconnect the call after it finds that no RTP packets are sent or received during the detection time.



Figure 3-12 Media Detection

3.4.2 **CDR**

On the **Service** -> **CDR** page, the CDR server defaults to 'Disabled', and you need to enable it to do corresponding configurations.



Figure 3-13 Configure CDR Server

Table 3-12 CDR

Name	The name of the CDR server. It cannot be modified after the CDR server has been successfully added
Description	The description of the CDR server
Interface	The interface through which the CDR server receives CDRs
IP	The IP address of the CDR server
Port	The SIP port through which the CDR server receives CDRs
Transport	The transport protocol adopted to transport CDRs, which can be UDP or TCP
Format	The coded format of CDRs, which only supports json currently

3.4.3 Number Profile

On the **Service** -> **Number Profile** page, you can set a prefix for calling numbers or called numbers. When the prefix of a calling number or a called number matches the set prefix, the call will be passed to choose a route. Number profile does not support 'Regular Expression' currently.

Click + Add, and you can add a number profile.

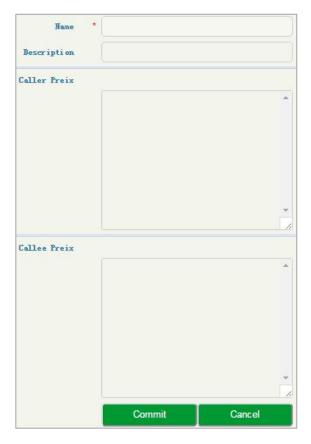


Figure 3-14 Add Number Profile

Table 3-13 Number Profile

Name	The name of the number profile. It cannot be modified after the number profile is added successfully
Description	The description of the number profile
	The prefix set for caller numbers. It does not support
Caller	regular expression.
Prefix	When the prefix of a caller number matches the set prefix, the call will
	be passed to choose a specific route.
Callee Prefix	The prefix set for callee numbers. It does not support regular expression. When the prefix of a callee number matches the set prefix, the call

will be passed to choose a specific route.

3.4.4 Time Profile

On the **Service** -> **Time Profile** page, you can set a time period for calls to choose routes. If the local time when a call is initiated falls into the set time period, the call will be passed to choose a corresponding route. If a call is initiated at other time, the call cannot be routed.

Click + Add , and you can add a time profile.

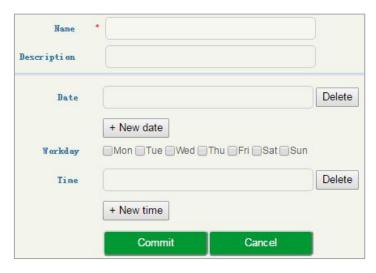


Figure 3-15 Add Time Profile

Table 3-14 Time Profile

Name	The name of the time profile. It cannot be modified after the time profile is added successfully
Description	The description of the time profile
Date	Configure the starting date and ending date of a period; You are allowed to configure multiple periods
Workday	Choose one or more working days (from Monday to Sunday)
Time	Choose the starting time and ending time of a day You are allowed to configure multiple time periods

3.4.5 Rate Limit

On the **Service -> Rate Limit** page, you can configure the maximum registrations per second (RPS), maximum calls per second (CPS) and maximum concurrent calls for access network, access SIP trunk and core SIP trunk.

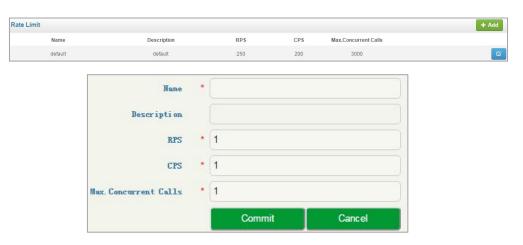


Figure 3-16 Add Time Limit

Table 3-15 Rate Limit

Name	The name of the rate limit rule. It cannot be modified after the rate limit rule is added successfully
Description	The description of the rate limit rule
RPS	The maximum number of registrations that is allowed per second
CPS	The maximum number of calls that is allowed per second
Max. Concurrent Calls	The maximum number of concurrent calls that is allowed

- There is a default rate limit rule on the page. Its RPS, CPS and maximum number of concurrent calls are defined by License.
- 2) The RPS, CPS and maximum concurrent calls configured in other rate limit rules cannot be greater than those of default rule.

3.4.6 Black & White List

On the **Service -> Black & White** List page, you can choose to put calling numbers on black list or white list. If a number is put on black list and the black list is linked to an access network, an access SIP trunk or a core SIP trunk, the SBC1000-X device will refuse the calls and registration requests from this number.

If a number is put on whitelist and the white list is adopted, the SBC1000-X device will accept the calls and registration requests from this number.



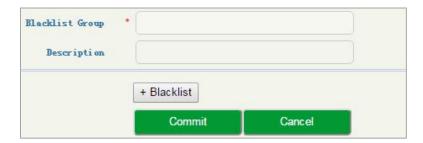


Figure 3-17 Blacklist

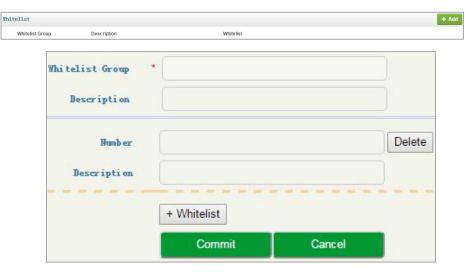


Figure 3-18 Whitelist

Table 3-16 Blacklist & Whitelist

Blacklist Group	The name of the blacklist. It cannot be modified after the blacklist group is added successfully
Whitelist Group	The name of the whitelist. It cannot be modified after the whitelist group is added successfully
Description	The description of the blacklist/ whitelist group
Number	The calling number(s) that is (are) put on blacklist/ whitelist. It does not support regular expression.
Description	The description of a specific blacklist/ whitelist

3.4.7 Codec Profile

SBC1000-X supports such codecs as G729, G723, PCMU, PCMA, ILBC_13K, ILBC_15K, OPUS and AMR. You can group these codecs and adjust their priority according to your needs.



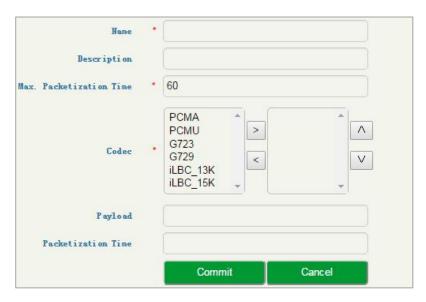


Figure 3-19 Edit Codec Profile

Table 3-17 Codec Group

Name	The name of the codec group. It cannot be modified after the codec group has been added successfully
Description	The description of the codec group
Max. Packetizing	The maximum packetizing time that the codec group
Time	supports
Codec	SBC1000-X supports codecs including PCMA, PCMU, G.729A/B, G.723, iLBC,_13K, iLBC_15K, AMR and OPUS
Payload	The codec value of each codec, which cannot be modified
Packetizing Time	The default packetizing time of each codec, which cannot be modified

There is a default codec group on the page. This codec group includes all the codecs by default. It can be modified but cannot be deleted.

3.4.8 Number Manipulation

Number manipulation refers to the change of a called number or a caller number during calling process when the called number or the caller number matches the preset rules.



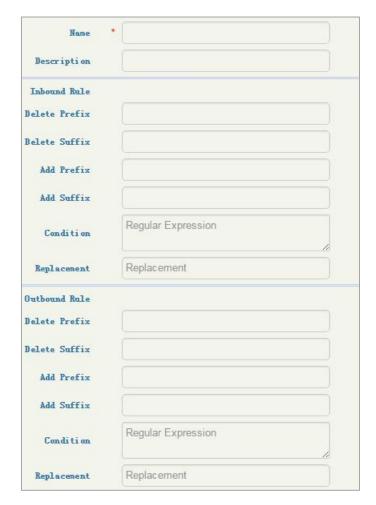


Figure 3-20 Configure Number Manipulation Rule

Table 3-18 Number Manipulation Rule

Name	The name of this manipulation rule. It cannot be modified after the manipulation rule has been added successfully
Description	The description of this manipulation rule
Delete Prefix	The prefix that will be deleted after it matches a caller/callee number. For example, if the prefix is set as 678 and the caller number is 67890000, then the caller number will be changed into 9000; The prefix supports regular expression; Multiple prefixes can be set for one manipulation rule.
Delete Suffix	The suffix that will be deleted after it matches a caller/callee number. For example, if the suffix is set as 123 and the caller number is 8000123, then the caller number will be changed into 8000; The suffix supports regular expression; Multiple suffixes can be set for one manipulation rule.
Add Prefix	The prefix added to the caller/callee number. For example, if the prefix

	is set as 678 and the caller number is 9000, then the caller number will
	be changed into 6789000 after the manipulation rule is matched;
	The prefix does not support regular expression;
	The suffix added to the caller/callee number For example, if the suffix
Add Suffix	is set as 678 and the caller number is 9000, then the caller number will
Add Sullix	be changed into 9000678 after the manipulation rule is matched;
	The suffix does not support regular expression;
	The condition supports regular expression.
Condition	If a caller/callee number can match one of the rules set in the
Condition	'Condition' parameter, the original number will be changed into the
	one set in the 'Replaced By' parameter.
	If a caller/callee number can match one of the rules set in the
Replaced By	'Condition' parameter, the original number will be changed into the one
	set in the 'Replaced By' parameter.
	The value of the 'Replaced By' parameter does not support regular
	expression.

Note:

During number manipulation 'Delete Prefix' and 'Delete Suffix' are carried out first, followed by 'Add Prefix' and 'Add Suffix'. If 'Condition' is also set, SBC1000-X will match the condition based on the result of the abovementioned rules.

If a number manipulation rule is used on the Service -> Access Network page, the Service -> Access SIP Trunk page or the Service -> Core SIP Trunk page, it means the caller/callee number will be manipulated before the call chooses a route;

If a number manipulation rule is used on the Service -> Routing Profiles page, it means the caller/callee number will be manipulated after the call has chosen a specific route.

3.4.9 Number Pool

On the **Service -> Number Pool** page, you can set a number pool. If the number pool is used on the **Service -> Routing Profiles** page, the caller/callee number will be randomly replaced by a number from the pool.



Figure 3-21 Configure Number Pool

Table 3-19 Number Pool

Name	The name of this number pool. It cannot be modified after the number pool has been added successfully
Description	The description of this manipulation rule
Caller/Callee Number	Prefix: If the prefix here is matched with a caller/callee number, the caller/callee number will be randomly replaced by a number from the pool; Start Number: The starting number of the number pool End Number: The ending number of the number pool

3.4.10 SIP Header Manipulation

When the SIP headers of the messages related to calls passing through access network, access SIP trunk and core SIP trunk are not consistent with those required, you need to set rules to manipulate original SIP headers.



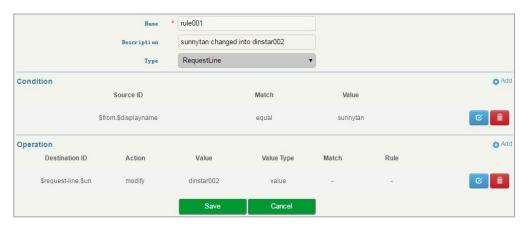


Figure 3-22 Configure SIP Header Manipulation Rule

Table 3-20 SIP Header Manipulation

	auer Mampulation
Name	The name of the SIP header manipulation rule. It cannot be modified
	after the SIP header manipulation rule has been added successfully
Description	The description of the SIP header manipulation rule
	Request: The manipulation rule is only applied to SIP request
	messages;
Туре	Response: The manipulation rule is only applied to SIP response
Туре	messages;
	List: The manipulation rule is only applied to those SIP request and
	response messages that are selected
	The operation rule will be applied when the set condition is met. For
	example, when the set value meets the source ID in Request Line, the
	actions(add, modify or remove) will be conducted on the destination ID.
	Name: the name of the operation rule.
	Description : the description of the operation rule.
	Type : the content type where the operation rule will be applied.
	Request-line: the content of the request line of SIP message.
Onematica	Status-line: the content of the status line of SIP message.
Operation	Header: the content of the header of SIP message.
	Condition : the set condition for the operation rule. When the set value
	matches the source ID, the operation rule will be activated.
	Source ID : the original content of SIP message, it can be any parameter
	included in SIP message.
	Match: equal -> when the source ID is equal to the set value, the
	operation rule is activate.
	Regex -> when the source ID matches the set regular expression, the

operation rule will be activated.

Value: the value set to match the source ID.

Destination ID: the designated header to be modified.

Action: The actions (add, modify or remove) to manipulate SIP header after the preset conditions is matched.

Value Type: Token -> In the 'Value' field, the content with \$ is the content which is from the designated header of original SIP message.

3.4.11 SIP Header Passthrough

On the **Service** -> **SIP Header Passthrough** page, you can configure one or more 'SIP Header Passthrough' profiles. If the profiles are used on the **Service** -> **Routing Profile** page, the designated extension fields of SIP messages of a specific route will be passed through.

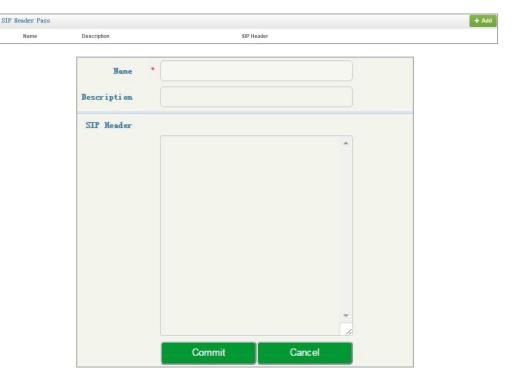
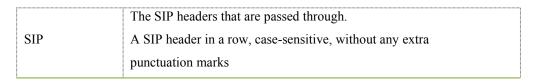


Figure 3-23 SIP Header Passthrough

Table 3-21 SIP Header Pass

	The name of the 'SIP header passthrough' profile. It cannot be
Name	modified after the 'SIP header pass' profile has been added
	successfully
Description	The description of the 'SIP header passthrough' profile



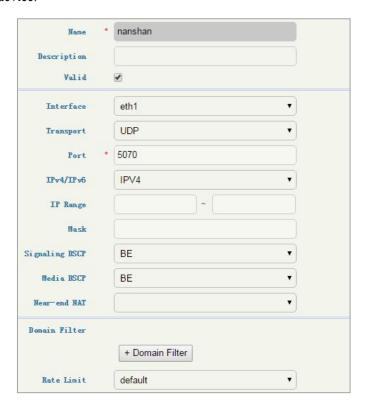
Note:

- 1) The 'Allow'and 'Supported' SIP headers can only be passed through during registration. That is to say, they cannot be passed through during calling. Please think carefully before passing through these two SIP headers, as they might conflict with the configurations of SBC1000-X.
- 2) The following SIP heads are not allowed to be passed through:

Network, To, From, Contact, Cseq, Max-Forwards, Content-Length, Content-Type, Via, Require, Proxy-Require, Unsupported, Authorization, Proxy-Authorization, Www-Authenticate, Proxy-Authenticate, Accept, Route, Record-Route, Refer-To, Referred-By, Auto-Defined.

3.4.12 Access Network

On the **Service** -> **Access Network** page, you can configure the parameters of access network, which will be used when terminal users are registered to softswitch through the SBC1000-X device.



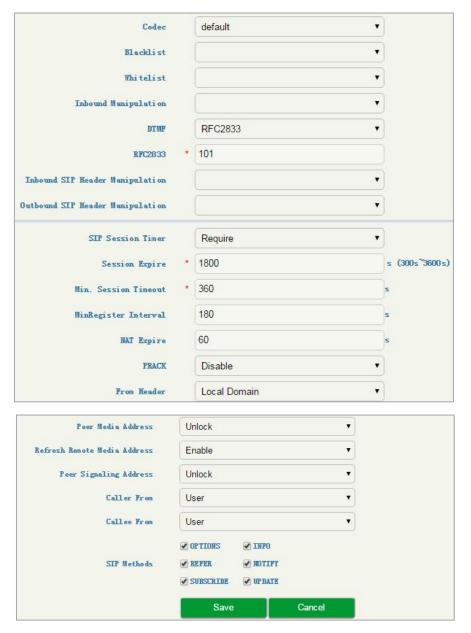


Figure 3-24 Configure Parameters of Access Network

Table 3-22 Access Network

Name	The name of the access network. It cannot be modified after the access network has been added successfully
Description	The description of the access network
Interface	The interface of the access network. It can be eth0, eth1, eth2 or eth3
Transport Protocol	Select a transport protocol for the access network. It can be UDP, TCP or TLS
SIP Port	The access network's SIP listening port on the Ethernet

	interface of SBC1000-X
	Select a network protocol for the access network. It can be
IPv4/IPv6	IPv4 or IPv6.
	By default, the network protocol is IPv4
IP Range	Configure the range of legal IP addresses that send out SIP
ii runge	request can be received by the
Mask	The subnet mask of the IP range
Signaling	The QoS tag of SIP signaling messages
DSCP	TI O.G. C. 1
Media DSCP	The QoS tag of meida messages
	Near-end NAT defaults to disabled. If it is enabled, the contact
	IP address contained in SIP messages sent out by SBC1000-X
Near-end NAT	will be turned into the outbound IP address of public network.
	If NAT is enabled, you need to fill in the outbound IP address
	of public network.
Rate Limit	The maximum RPS(registrations per second), CPS(calls per
Rate Limit	second) and total call volume. Please refer to 3.4.5
Codec	The codecs that the access network supports. Please refer to
Codec	3.4.7
	Select a blacklist for the access network. Calls given by the
Blacklist	caller numbers on the blacklist will be refused to go through
	the access network. Please refer to 3.4.6
	Select a whitelist for the access network. Calls initiated by the
	caller numbers on the whitelist will be allowed to go through
Whitelist	the access network. Please refer to 3.4.6
	If no black list and white list are selected for the access
	network, all calls are allowed to go through the access network
	Select a number manipulation rule or a number pool for the
Inbound	access network. When a call coming into the access network
Manipulation	matches the manipulation rule, its number will be manipulated.
	Please refer to 3.4.8 and 3.4.9
	DTMF is short for Dual Tone Multi Frequency;
	There are three DTMF modes, including SIP Info, INBAND,
DTMF	RFC2833;
	If the DTMF mode of an access network differs from that of
	core network, SBC1000-X will convert it through DSP
Inbound SIP	Select a SIP header manipulation rule for inbound calls of the
	<u> </u>

Header	access network. If a call matches the manipulation rule, the
Manipulation	SIP header of the messages related to the call will be
	manipulated when it comes into the access network.
	Please refer to 3.4.10
	Select a SIP header manipulation rule for outbound calls of the
Outbound SIP	access network. If a call matches the manipulation rule, the
Header	SIP header of the messages related to the call will be
Manipulation	manipulated when it goes out the access network.
	Please refer to 3.4.10
	Session timer is a mechanism to keep activating sessions.
	If 'Supported' is selected, SBC1000-X will send 'reinvite'
	messages to keep activating sessions within the configured
SIP Session	duration.
Timer	If no messages are detected within the configured duration,
Timei	sessions will be considered as 'ended', and then will be
	disconnected.
	If 'Require' is selected, the callee side of a call passing
	through the access network also needs to support session timer.
	Configure the duration of the session. During the duration,
Session Expire	SBC1000-X will send 'reinvite' messages to keep activating the
	session.
Min. Session	Minimum session duration is used to negotiate with the session
Timeout	timer on the callee side
	The minimum time allowed for terminal's registration. That is
MinRegister	to say, if the 'expires' value in the REGISTER message is
Interval	smaller than this minimum time, SBC1000-X will refuse the
	register request.
	If a terminal is in private network and sends out messages
NAT Expire	through NAT, the registration time responded by SBC1000-X
1	will automatically turned into the time configured here. The
	value of 'NAT Expire'
	PRACK (Provisional Response ACKnowledgement):
	provide reliable provisional response messages.
PRACK	Disable: INVITE request and 1xx response sent out by
1141011	SBC1000-X will not include 100rel tag by default;
	Support: INVITE request and 1xx response sent out by
	SBC1000-X will include 100rel tag in Supported header;

	Require: INVITE request and 1xx response sent out by
	SBC1000-X will include 100rel tag in Require header; if the peer
	does not support 100rel, it will automatically reject INVITE request
	with 420; if the peer supports 100rel. it will send <i>PRACK</i> request to
	acknowledge the response.
From Header	It can be 'Local Domain' or 'Peer Domain'.
1 Tom Treader	'Local Domain' is the default value.
	Lock: when the peer device works at public network, media
Peer Media	address carried in SDP (Session Description Protocol) message
Address	is locked; when the peer device works at private network, the
Address	address that sends 30 messages continuously are locked.
	Unlock: remote address sending media messages is not locked.
Refresh	If this parameter is enabled, the remote address receiving
Remote Media	media messages will be refreshed.
Address	media messages win be refreshed.
Peer Signaling	Lock: when a calling account is successfully registered, the
Address	access network only receives those calls from the registered
Addiess	address of the caller.
	User: the USER field of FROM header of INVITE message is
Caller From	extracted as caller number
Canel Floin	Display: the DISPLAY field of FROM header of INVITE
	message is extracted as caller number
	User: the USER field of TO header of INVITE message is
	extracted as callee number;
	Display: the DISPLAY field of TO header of INVITE message
Callee From	is extracted as callee number;
	Request-uri: the USER NUMBER in REQUEST-URI of
	INVITE message is extracted as callee number;
	Configure the SIP request methods that can be accepted by the
	access network.
	If a SIP request method is not enabled, the system will reject
SIP Methods	the corresponding SIP request.
	By default, the INVITE request, REGISTER request and
	SESSION DISCONNECT request are accepted.
	• •

3.4.13 Access SIP Trunk

Access SIP trunk can realize the connection between access network and SBC1000-X. On the **Service -> Access SIP Trunk** page, you can configure the parameters of access SIP trunk.





Figure 3-25 Configure Access SIP Trunk

Table 3-23 Access SIP Trunk

Name	The name of the access SIP trunk. It cannot be modified after the access SIP trunk has been added successfully
Description	The description of the access SIP trunk
Interface	The SBC1000-X device's Ethernet interface configured to connect the access SIP trunk. It can be eth0, eth1, eth2, eth3 or VLAN
Transport	Select a transport protocol for the access SIP trunk. It can be UDP, TCP or TLS
SIP Port	The access SIP trunk's SIP listening port on the Ethernet interface of SBC1000-X
IPv4/IPv6	Select a network protocol for the access SIP trunk. It can be

	IPv4 or IPv6.
	By default, the network protocol is IPv4
Signaling DSCP	The QoS tag of SIP signaling messages
Media DSCP	The QoS tag of media messages
	Near-end NAT defaults to disabled. If it is enabled, the contact
Near-end	IP address contained in SIP messages sent out by SBC1000-X
NAT	will be turned into the outbound IP address of public network.
11211	If NAT is enabled, you need to fill in the outbound IP address
	of public network.
	The maximum RPS(registrations per second), CPS(calls per
Rate Limit	second) and total call volume of the access SIP trunk. Please
	refer to3.4.5
Codec	The codecs that the access SIP trunk supports. Please refer to
	3.4.7
	Select a blacklist for the access SIP trunk. Calls given by the
Blacklist	caller numbers on the blacklist cannot be routed by the access
	SIP trunk. Please refer to 3.4.6
	Select a whitelist for the access SIP trunk. Calls initiated by the
	caller numbers on the whitelist will be directed by the access
Whitelist	SIP trunk. Please refer to 3.4.6
	If no black list and white list are selected for the access SIP
	trunk, all calls can be routed by the access SIP trunk.
	Select a number manipulation rule or a number pool for the
Inbound	access SIP trunk. When a call routed by the SIP trunk matches
Manipulation	the manipulation rule, its number will be manipulated. Please
	refer to 3.4.8 and 3.4.9
	DTMF is short for Dual Tone Multi Frequency;
	There are three DTMF modes, including SIP Info, Inband,
DTMF	RFC2833;
	If the DTMF mode of an access SIP trunk differs from that of
	core network, SBC1000-X will convert it through DSP
	Select a SIP header manipulation rule for inbound calls of the
Inbound SIP	access SIP trunk. If a call matches the manipulation rule, the
Header	SIP header of the messages related to the call will be
Manipulation	manipulated when it comes into the access SIP trunk.
	Please refer to 3.4.10

Outbound SIP Header Manipulation	Select a SIP header manipulation rule for outbound calls of the access SIP trunk. If a call matches the manipulation rule, the SIP header of the messages related to the call will be manipulated when it goes out the access SIP trunk. Please refer to 3.4.10
Trunk Mode	When SBC is connected to IMS, Static: you need to manually configure the IP address and port of the peer device, for example, 192.168.2.159:5060 Remote domain name: the domain name of the peer Dynamic: the access SIP trunk works as a server, and you need to configure username, authentication ID and password for the SIP trunk, which will be used when a peer device tries to register to the SIP trunk. If the peer device registers to the SIP trunk successfully, the status of the SIP trunk will be 'True'. If the peer device fails to register or does not register to the SIP trunk, the status of the SIP trunk will be 'Flase'.
Registration	When 'Server IP Type' is configured as 'Static', registration will be displayed. If registration is enabled, the access IP trunk will be registered to the configured peer address and port, and the status of the access SIP trunk will become 'Ture'. Otherwise, the status is 'False'. For the status of access SIP trunk, please refer to 3.3.3.
Keepalive	If 'Keepalive' is disabled, the system will not detect whether the access SIP trunk's peer device (generally it is the access network server) is reachable or not. If it is enabled, option message will be sent to detect the access network server is reachable. If response is received, it means the peer device is reachable, and the status of the access SIP trunk is 'True'. Otherwise, the status will be 'False'. For the status of access SIP trunk, please refer to 3.3.3.
Times of No	The maximum number of timeouts for receiving response from
Response Interval	the peer device after option messages are sent out. The interval to send option message to the peer device
SIP Session Timer	Session timer is a mechanism to keep activating sessions. If 'Supported' is selected, SBC1000-X will send 'reinvite' messages to keep activating sessions within the configured duration. If no messages are detected within the configured duration,

If 'Require' is selected, the callee side of a call passing through the access SIP trunk also needs to support session timer. Configure the duration of the session. During the duration, SBC1000-X will send 'reinvite' messages to keep activating the session Min. Session Minimum session duration is used to negotiate with the session timer on the callee side PRACK (Provisional Response ACKnowledgement): provide reliable provisional response messages. Disable: INVITE request and 1xx response sent out by SBC1000-X will not include 100rel tag by default; Support: INVITE request and 1xx response sent out by SBC1000-X will include 100rel tag in Supported header; Require: INVITE request and 1xx response sent out by SBC1000-X will include 100rel tag in Require header; if the peer does not support 100rel, it will automatically reject INVITE request with 420; if the peer supports 100rel. it will send PRACK request to acknowledge the response. It can be 'Local Domain' or 'Peer Domain'. 'Local Domain' is the default value. Lock: when the peer device works at public network, media address carried in SDP (Session Description Protocol) message is locked; when the peer device works at private network, the address that sends 30 messages continuously are locked. Unlock: remote address sending media messages is not locked. Refresh Remote If this parameter is enabled, the remote address receiving media messages will be refreshed. Address Peer Lock: when a calling account is successfully registered, the signaling access SIP trunk only receives those calls from the registered address of the caller.		sessions will be considered as 'ended', and then will be
the access SIP trunk also needs to support session timer. Configure the duration of the session. During the duration, SBC1000-X will send 'reinvite' messages to keep activating the session. Min. Session Minimum session duration is used to negotiate with the session timer on the callee side PRACK (Provisional Response ACKnowledgement): provide reliable provisional response messages. Disable: INVITE request and 1xx response sent out by SBC1000-X will not include 100rel tag by default; Support: InVITE request and 1xx response sent out by SBC1000-X will include 100rel tag in Supported header; Require: INVITE request and 1xx response sent out by SBC1000-X will include 100rel tag in Require header; if the peer does not support 100rel, it will automatically reject INVITE request with 420; if the peer supports 100rel, it will send PRACK request to acknowledge the response. From Header From Header Lock: when the peer device works at public network, media address carried in SDP (Session Description Protocol) message is locked; when the peer device works at private network, the address that sends 30 messages continuously are locked. Unlock: remote address sending media messages is not locked. Refresh Remote If this parameter is enabled, the remote address receiving media messages will be refreshed. Address Peer Lock: when a calling account is successfully registered, the signaling access SIP trunk only receives those calls from the registered		disconnected. If 'Paguira' is calcated, the called side of a call pagaing through
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Remote If this parameter is enabled, the remote address receiving media messages will be refreshed. Address Peer Lock: when a calling account is successfully registered, the Signaling access SIP trunk only receives those calls from the registered		Unlock: remote address sending media messages is not locked.
Media messages will be refreshed. Address Peer Lock: when a calling account is successfully registered, the Signaling access SIP trunk only receives those calls from the registered	Refresh	
Address Peer Lock: when a calling account is successfully registered, the Signaling access SIP trunk only receives those calls from the registered	Remote	If this parameter is enabled, the remote address receiving media
Peer Lock: when a calling account is successfully registered, the Signaling access SIP trunk only receives those calls from the registered	Media	messages will be refreshed.
Signaling access SIP trunk only receives those calls from the registered	Address	
	Peer	Lock: when a calling account is successfully registered, the
Address address of the caller.	Signaling	access SIP trunk only receives those calls from the registered
	Address	address of the caller.
User: the USER field of FROM header of INVITE message is		User: the USER field of FROM header of INVITE message is
Caller From extracted as caller number	Caller From	extracted as caller number
Display: the DISPLAY field of FROM header of INVITE		Display: the DISPLAY field of FROM header of INVITE

	message is extracted as caller number
Callee From	User: the USER field of TO header of INVITE message is extracted as callee number; Display: the DISPLAY field of TO header of INVITE message is extracted as callee number; Request-uri: the USER NUMBER in REQUEST-URI of INVITE message is extracted as callee number;
SIP Methods	Configure the SIP request methods that can be accepted by the access SIP trunk. If a SIP request method is not enabled, the system will reject the corresponding SIP request. By default, the INVITE request, REGISTER request and SESSION DISCONNECT request are always accepted.

3.4.14 Core SIP Trunk

Core SIP trunk can realize the connection between SBC1000-X and the core network. On the **Service -> Core SIP Trunk** page, you can configure the parameters of core SIP trunk.







Figure 3-26 Core SIP Trunk

Table 3-24 Core SIP Trunk

	The name of the core SIP trunk. It cannot be modified after
Name	
	the access SIP trunk has been added successfully
Description	The description of the core SIP trunk
	The SBC1000-X device's Ethernet interface configured to
Interface	connect the core SIP trunk k. It can be eth0, eth1, eth2, eth3
	or VLAN
Т	Select a transport protocol for the core SIP trunk. It can be
Transport	UDP, TCP or TLS
SIP Port	The core SIP trunk's SIP listening port on the Ethernet
SILLOIT	interface of SBC1000-X
	Select a network protocol for the core SIP trunk. It can be
IPv4/IPv6	IPv4 or IPv6.
	By default, the network protocol is IPv4
Signaling DSCP	The QoS tag of SIP signaling messages
Media DSCP	The QoS tag of media messages
	Near-end NAT defaults to disabled. If it is enabled, the
	contact IP address contained in SIP messages sent out by
11117	SBC1000-X will be turned into the outbound IP address of
Near-end NAT	public network.
	If NAT is enabled, you need to fill in the outbound IP
	address of public network.
	The maximum RPS(registrations per second), CPS(calls per
Rate Limit	second) and total call volume of the core SIP trunk. Please
	refer to3.4.5
G 1	The codecs that the core SIP trunk supports. Please refer to
Codec	3.4.7
	Select a blacklist for the core SIP trunk. Calls given by the
Blacklist	caller numbers on the blacklist cannot be routed by the core
	SIP trunk. Please refer to 3.4.6

Whitelist	Select a whitelist for the core SIP trunk. Calls initiated by the caller numbers on the whitelist will be directed by the core SIP trunk. Please refer to 3.4.6 If no black list and white list are selected for the core SIP trunk, all calls can be routed by the core SIP trunk.
Inbound Manipulation	Select a number manipulation rule or a number pool for the core SIP trunk. When a call routed by the SIP trunk matches the manipulation rule, its number will be manipulated. Please refer to 3.4.8 and 3.4.9
DTMF	DTMF is short for Dual Tone Multi Frequency; There are three DTMF modes, including SIP Info, Inband, RFC2833; If the DTMF mode of an core SIP trunk differs from that of access network, SBC1000-X will convert it through DSP
Inbound SIP Manipulation	Select a SIP header manipulation rule for inbound calls of the core SIP trunk. If a call matches the manipulation rule, the SIP header of the messages related to the call will be manipulated when it comes into the core SIP trunk. Please refer to 3.4.10
Outbound SIP Manipulation	Select a SIP header manipulation rule for outbound calls of the core SIP trunk. If a call matches the manipulation rule, the SIP header of the messages related to the call will be manipulated when it goes out the core SIP trunk. Please refer to 3.4.10
Server IP Type	When SBC is connected to IMS, Static: you need to manually configure the IP address and port of the peer device, for example, 192.168.2.159:5060 Remote domain name: the domain name of the peer Dynamic: the access SIP trunk works as a server, and you need to configure username, authentication ID and password for the SIP trunk, which will be used when a peer device tries to register to the SIP trunk. If the peer device registers to the SIP trunk successfully, the status of the SIP trunk will be 'True'. If the peer device fails to register or does not register to the SIP trunk, the status of the SIP trunk will be 'Flase'.
Registration	When 'Server IP Type' is configured as 'Static', registration will be displayed.

	If registration is enabled, the core IP trunk will be registered
	to the configured peer address and port, and the status of the
	core SIP trunk will become 'Ture'. Otherwise, the status is
	'False'. For the status of core SIP trunk, please refer to 3.3.4.
	If 'Keepalive' is disabled, the system will not detect whether
	the core SIP trunk's peer device (generally it is the core
	network server) is reachable or not.
	If it is enabled, option message will be sent to detect the core
Keepalive	network server is reachable. If response is received, it means
	the core network server is reachable, and the status of the
	access SIP trunk is 'True'. Otherwise, the status will be
	'False'. For the status of access SIP trunk, please refer to
	3.3.3 .
Times CNI	The maximum number of timeouts for receiving response
Times of No	from the core network server after option messages are sent
response	out.
T1	The interval to send option message to the core network
Interval	server
	Session timer is a mechanism to keep activating sessions.
	If 'Supported' is selected, SBC1000-X will send 'reinvite'
	messages to keep activating sessions within the configured
	duration.
SIP Session	If no messages are detected within the configured duration,
Timer	sessions will be considered as 'ended', and then will be
	disconnected.
	If 'Require' is selected, the callee side of a call passing
	through the core SIP trunk also needs to support session
	timer.
	Configure the duration of the session. During the duration,
Session Expires	SBC1000-X will send 'reinvite' messages to keep activating the
	session.
Mini Session	The minimum session duration which is used to negotiate with
Expires	the session timer on the callee side
	PRACK (Provisional Response ACKnowledgement):
DD 4 CW	provide reliable provisional response messages.
PRACK	Disable: INVITE request and 1xx response sent out by
	SBC1000-X will not include 100rel tag by default;

	Support: INVITE request and 1xx response sent out by
	SBC1000-X will include 100rel tag in Supported header;
	Require: INVITE request and 1xx response sent out by
	SBC1000-X will include 100rel tag in Require header; if the
	peer device does not support 100rel, it will automatically reject the
	INVITE request with 420; if the peer device supports 100rel, it will
	send the <i>PRACK</i> request to acknowledge the response.
From Header	It can be 'Local Domain' or 'Peer Domain'.
	'Local Domain' is the default value.
	Lock: when the peer device works at public network, media
	address carried in SDP (Session Description Protocol)
Remote media	message is locked; when the peer device works at private
send addresses	network, the address that sends 30 messages continuously are
	locked.
	Unlock: remote address sending media messages is not
	locked.
Remote media	If this parameter is enabled, the remote address receiving
receive address	media messages will be refreshed.
refresh	
Peer Signaling	Lock: when a calling account is successfully registered, the
IP S	core SIP trunk only receives those calls from the registered
	address of the caller.
	User: the USER field of FROM header of INVITE message
Caller Number	is extracted as caller number
Field	Display: the DISPLAY field of FROM header of INVITE
	message is extracted as caller number
	User: the USER field of TO header of INVITE message is
	extracted as callee number;
Calles Namelson	Display: the DISPLAY field of TO header of INVITE
Callee Number	message is extracted as callee number;
Field	Request-uri: the USER NUMBER in REQUEST-URI of
	INVITE message is extracted as callee number;
	Configure the SIP request methods that can be accepted by
	the core SIP trunk.
SIP Methods	If a SIP request method is not enabled, the system will reject
	the corresponding SIP request.

By default, the INVITE request, REGISTER request and SESSION DISCONNECT request are always accepted.

3.4.15 Routing Profile

1. SIP Trunk Group

On the **Routing Profiles -> SIP Trunk Group** interface, you can group several access SIP trunks or core SIP trunks, and then set a strategy (backup or load balance) for choosing which truck will be used under a trunk group when a call comes in.



Figure 3-27 Configure SIP Trunk Group

Table 3-25 SIP Trunk Group

	•
Name	The name of the SIP trunk group. It cannot be modified after
	the SIP trunk group has been added successfully
Description	The description of the SIP trunk group
Trunk Type	It can be access SIP trunk or core SIP trunk
	The strategy for choosing which truck will be used under a
	trunk group when a call comes in.
	Backup: if the status of the first SIP trunk is 'True', the call
	will be always routed by the first SIP trunk. If the status of the
Routing Mode	first SIP trunk is 'False', the call will be routed by the next
_	available SIP trunk.
	Load Balance : Trunk will be chosen according to the weight configured for it. For example, assuming the weight of a SIP trunk is 60% and that of the other SIP trunk in the same group is 40%, if there are 10 calls comes in, 6 calls will be routed by the first SIP trunk, and 4 calls will be routed by the second SIP trunk.
Trunk Name	The name of the access SIP trunk or core SIP trunk included in
	the trunk group

2. Call Routing

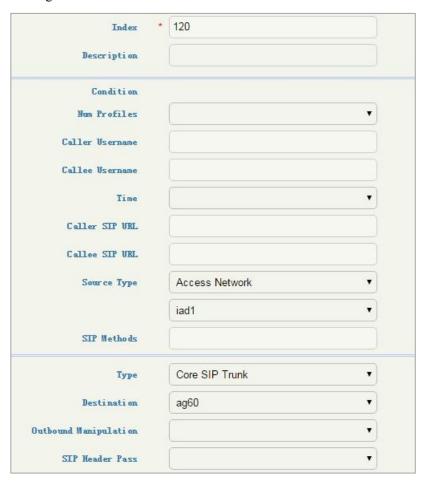


Figure 3-28 Call Routing

Table 3-26 Call Routing

9		
Index	The index of the route, which determines the priority for a call to choose the route; the higher value, the lower priority.	
D '.'	The description of the route, which is generally used to identify	
Description	the route	
	The number profile set for matching the route. If the caller	
	number or the called number of a call matches with a number in	
Number Profile	this profile, the call will be routed by the route. This parameter	
	is optional to fill in.	
	Make reference to 3.4.3.	
	The caller number set for matching the route, which supports	
Caller	regular expression. If the caller number of a call matches with	
Username	this number, the call will be routed by the route. If this	
	parameter is null, it means caller number can be any number.	

this number, the call will be routed by the route. If this parameter is null, it means callee number can be any number. The profile of time during which the route can be used; If this parameter is null, it means the route can be used at anytime. Please make reference to 3.4.4 If the 'SIP URL' field of the 'FROM' header of a request message sent by a caller number matches with the value configured here, the call will be routed by the route. If this parameter is null, it means the SIP URL from caller can be any. If the 'SIP URL' field of the 'FROM' header of a request message sent by a callee number matches with the value configured here, the call will be routed by the route. If this parameter is null, it means the SIP URL from callee can be any. The source of the call routed by the route. If the source of a call is access network or access SIP trunk, the destination can only be core SIP trunk; If the source of a call is core SIP trunk, the destination can be access network or access SIP trunk. The SIP method(s) supported by the route. If this parameter is null, it means SIP methods can be any. The destination of the call routed by the route. If the destination
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Source Type The source of the call routed by the route. If the source of a call is access network or access SIP trunk, the destination can only be core SIP trunk; If the source of a call is core SIP trunk, the destination can be access network or access SIP trunk. The SIP method(s) supported by the route. If this parameter is null, it means SIP methods can be any.
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SIP Methods null, it means SIP methods can be any.
null, it means SIP methods can be any.
The destination of the call routed by the route. If the destination
Destination of a call is access network or access SIP trunk, the source can
Type only be core SIP trunk; If the destination of a call is core SIP
trunk, the source can be access network or access SIP trunk.
Destination The specific SIP truck where a call will be routed
If it is on, the caller number or called number of a call routed by
Number the route will be manipulated according to the configured
Manipulation manipulation rule; The parameter is off by default. For
manipulation rule, please make reference to 3.4.8
If it is on, the SIP header of a call routed by the route will be
SIP Header manipulated according to the configured manipulation rule; The
Passthrough parameter is off by default. For manipulation rule, please make
reference to 3.4.10

Note:

Caller number or called number can also be manipulated when a call comes into an access network, access SIP trunk or core SIP trunk. In this section, number is manipulated after a call has finished choosing a route.

3.5 **Security**

In the Security section, you can configure the system security strategies, anti-attack strategies and access control strategies.

3.5.1 **System**

System security is mainly used to prevent SBC1000-X from being attacked by various DOS/DDOS floods, so as to ensure stable running of the device.

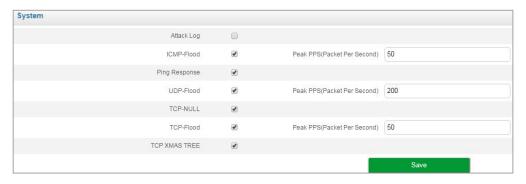


Figure 3-29 System Security

Table 3-27 System Security

Attack Log	If 'Attack Log' is enabled and SBC1000-X is attacked, the
	device will record the attack in logs which can be viewed on the
	Maintenance -> Log -> Security Log page.
	ICMP-Flood is a kind of DDOS attack. It can send a mass of
	ICMP packets to attack the SBC1000-X device.
ICMD Flord	If this parameter is enabled, the device will drop those packets
ICMP-Flood	whose transmission rate exceeds the configured value of peak
	PPS(Packet Per Second); the range of the peak PPS is from 1 to
	1000.
PING of Death	If this parameter is enabled, the SBC1000-X device will not give
	response to the PING request sent by devices in public network.
	It is disabled by default.
UDP-Flood	UDP-Flood is a kind of DDOS attack. It can send a mass of UDP
	packets to attack the SBC1000-X device.
	If this parameter is enabled, the device will drop those packets

	whose transmission rate exceeds the configured value of peak
	PPS (Packet Per Second); the range of the peak PPS is from 1 to
	1000.
	TCP NULL is a scan to determine if ports are closed on the target
TCP-NULL	device. If this parameter is enabled, SBC1000-X will drop TCP
ICF-NULL	packages, and the peer device cannot learn whether the ports of
	SBC1000-X are closed or not.
	TCP-Flood is a kind of DDOS attack. It can send a mass of TCP
	requests to occupy the system resources of the target device and
	then to make the target device crash.
TCP-Flood	If this parameter is enabled, the device will drop those packets
	whose transmission rate exceeds the configured value of peak
	PPS (Packet Per Second); the range of the peak PPS is from 1 to
	1000.
	TCP XMAS TREE can send TCP packets with special tag to
TCP XMAS	detect which ports are open on the target device. If this parameter
TREE	is enabled, SBC1000-X will drop thoseTCP packages, and the
	peer device cannot learn which ports of SBC1000-X are open.

3.5.2 Access Control

On the **Security -> Access Control** page, you can configure the access ports for Web and SSH as well as the access control of GE0, GE1, GE2 and GE3.

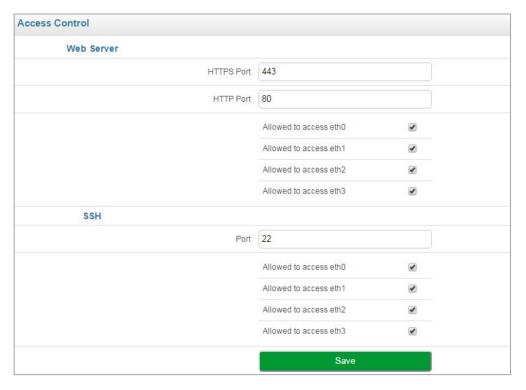


Figure 3-30 Access Control

Table 3-28 Access Control

	The Web interface of SBC1000-X only supports https, and the https
	port defaults to 443. You can modify the https port;
	If you select the checkbox on the right of GE0, GE1, GE2 or GE3, it
Web	means the selected port.is allowed to access the Web interface of
Server	SBC1000-X.
	By default, GE0, GE1, GE2 and GE3 are not allowed to access the
	Web interface.
SSH	The SSH port of SBC1000-X defaults to 22. If you select the
	checkbox on the right of GE0, GE1, GE2 or GE3, it means the
	selected port.is allowed to access the SSH of SBC1000-X.
	By default, GE0, GE1, GE2 and GE3 are not allowed to access the
	SSH.

3.5.3 **Security Policy**

1. IP Security Strategy



Figure 3-31 IP Security Strategy

Click + Add to add a strategy to prevent attacks from other IP addresses. Click to delete a strategy, while click to modify the strategy.



Figure 3-32 Add IP Security Strategy

Table 3-29 IP Security Strategy

Time Limiting	The validity time of the IP security strategy. When the validity time expires, the strategy needs to be retriggered, otherwise it will not takes effect.
Index	The greater digit, the lower priority
Description	The description of the IP security strategy. It cannot be modified after the strategy has been successfully added.
Detection	Remote IP: when the packet traffic sent by remote IP exceeds the configured traffic threshold (KBPS) or the CPU usage exceeds the configured threshold, SBC1000-X will execute the preset action. Local port: when the packet traffic received by local port exceeds the configured traffic threshold (KBPS) or the CPU usage exceeds the configured threshold, SBC1000-X will execute the preset action.
CPU Usage	The CPU usage rate If this parameter is null, it means CPU usage is not a condition for triggering security strategy.
Traffic (KBPS)	The maximum packet traffic sent by the peer IP or received by local port. If this threshold is surpassed, SBC1000-X will execute the configured action on the packets.

Log Record: when the security strategy is triggered and takes effect, the attack event is recorded in a log

Flow Limited: when the security strategy is triggered and takes effect, the traffic of peer IP address or the set local port is limited, and those packets whose traffics exceed are dropped during the limitation time.

Packet Rate Limited: when the security strategy is triggered and takes effect, the packet rate of peer IP address or the set local port is limited, and those packets whose traffics exceed are dropped during the limitation time.

Drop: when the security strategy is triggered and takes effect, all the packets from peer IP address and those received by the set local port are dropped during the limitation time.

2. SIP Security



Figure 3-33 SIP Security Strategy

Click + Add to add a strategy to prevent attacks from SIP-based devices. Click to delete a strategy, while click to modify the strategy.



Figure 3-34 Add SIP Security Strategy

3.6 System

On the System pages, you can configure the device name, certification, network, port mapping, static routes, username & password as well as time zone & current time. You can also upgrade software versions, backup or restore configuration data, and update license and certificate.

3.6.1 Device Name

On the **System -> System Management** page, you can configure the name of the SBC1000-X device.



Figure 3-35 Device Name

3.6.2 Web Configuration



Figure 3-36 Web Configuration

3.6.3 Network

On the **System -> Network** page, you can configure the IP address, Subnet mask, gateway and DNS server. You can also add VLAN on the page.



Figure 3-37 Network Port



Figure 3-38 Modify Port Information

Click to add a VLAN and click to modify the information of each network port or VLAN, while click to delete a VLAN.



Figure 3-39 Add VLAN

Table 3-30 Network Configuration

VLAN ID	The ID of the added VLAN
Interface	Network port: Admin, GE0, GE1, GE2 and GE3
MTU	The MTU (Maximum Transmission Unit) of the network port

Priority	When SBC1000-X visits an IP address of other network segment and this peer IP address is not directed by static route, SBC1000-X will go out from the network port or VLAN with the highest priority. The smaller digit, the higher priority.	
Network Mode	The way for network port (Admin, GE0, GE1, GE2 and GE3) to get its IP address. Currently, SBC1000-X only supports static IF address.	
IP address	The IP address of network port or VLAN	
Mask	The subnet mask of network port or VLAN	
Gateway	The gateway of network port or VLAN	
DNS Server	The address of DNS server of network port or VLAN	

3.6.4 Port Mapping

To ensure the security of the LAN (local-area network), SBC1000-X will reject the connection request from the wide-area network (WAN). Port mapping allows a client in the wide-area network to visit the SBC1000-X device in the local-area network.

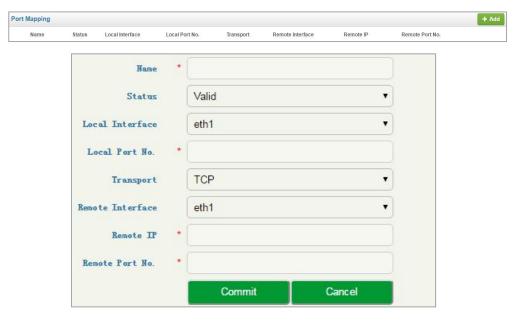


Figure 3-40 Configure Port Mapping

Table 3-31Port Mapping

11 0		
Name	The name of this port mapping	
Status	To enable or disable	
External host interface	The interface of the client in the wide-area network, which is to visit the SBC1000-X device in local-area network, such as GE0, GE1, GE2 and GE3	

External host port number	The port of the client in the wide-area network, which is to visit the SBC1000-X device in local-area network, such as 5060	
Transport Protocol	Choose TCP, UDP or TCP\UDP	
Internal host interface	The mapped interface of the SBC1000-X device in local-area network	
Internal host IP address	The mapped IP address of the SBC1000-X device in local-area network	
Internal host port number	The mapped port of the SBC1000-X device in local-area network (this port cannot conflict with the in-use port of the SBC1000-X device)	

3.6.5 Static Route

On the **System -> Static Route** interface, you can configure static routes for the network. After a static route is successfully set, related packets will be sent to the designated destination according to the static route. Click to enter into the setting page of static route.



Figure 3-41 Add Static Route

Table 3-32 Static Route

Priority	The priority of the static route. The smaller digit, the higher priority	
Description	The description of the static route	
IP Destination IP	The destination IP address of the static route	
Mask	The netmask of the static route, such as 255.255.255.0	
Interface	The source interface of the static route, such as GE0,	

	GE1,GE2 and GE3	
Nexthop	The next hop address, namely the router address passed by the packets before they reach the destination address	

3.6.6 User Manager

On the **System -> User Manager -> Password** page, you can modify administrator's password for logging in the SBC1000-X device. Factory defaults for administrator's username and password are 'admin' and 'admin@123#' which are also used to log in SSH.

Password

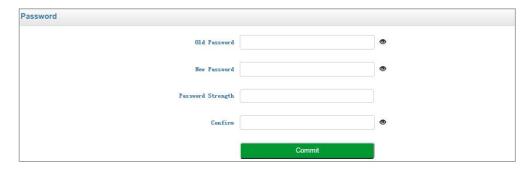


Figure 3-42 Modify Password

User List

On the **System** -> **User Manager** -> **User List** page, the administrator can add the users that are allowed to log in the Web interface, specify their roles and allocate permissions to them.

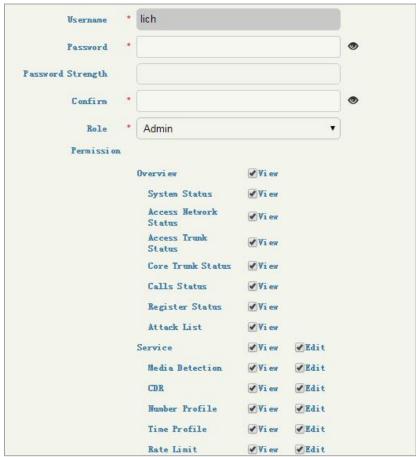


Figure 3-43 Add User and Assign Permissions

Table 3-33 User List

Username	The name of the user, which is used to log in the SBC1000-X device	
Password	The password for the user to log in the SBC1000-X device	
Confirm	Confirm the password	
Password Strength	The security strength of the password	
Role	Admin: has the permission to add users whose role is operator or observer, to modify the passwords of users, to add/delete/modify configurations. Only one administrator is allowed for one SBC1000-X device. Operator: has the permission to view configurations, or modify part of the configurations. Observer: has the permission to view existing configurations, but cannot delete or modify them.	

3.6.7 **Date & Time**

On the System -> Date & Time page, you can set a new time zone, synchronize local time and add NTP server.

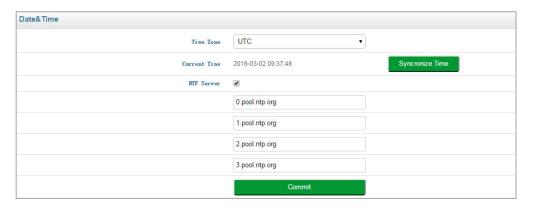


Figure 3-44 Configure Date & Time

Table 3-34 Date & Time

Time Zone	Choose a time zone for the SBC1000-X device according to the location where the device is placed.	
Synchronize Time	If the current time of SBC1000-X is wrong and the device fails to synchronize with a NTP server, you can synchronize the current time to that of the PC which is used to log in the SBC1000-X.	
NTP Server	If NTP server is enabled, the time of SBC1000-X will be synchronize to that of NTP server.	

3.6.8 Upgrade

On the **System -> Upgrade** interface, you can upgrade the SBC1000-X to a new version. But you need to restart the device for the change to take effect after executing upgrade.

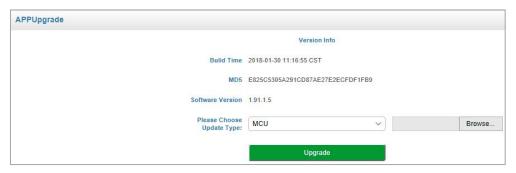


Figure 3-45 Software Upgrade

The version file used for upgrade is generally named as '1.91.x.x.ldf'. Please do not use other products' version files to upgrade the SBC1000-X device.

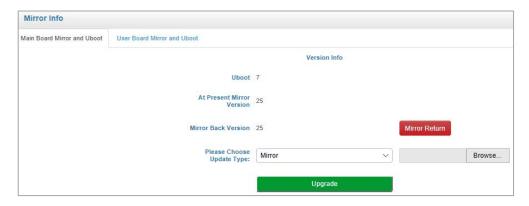


Figure 3-46 Mirror Upgrade

3.6.9 Backup & Restore

On the **System -> Backup & Restore** interface, you can back up or restore all the configuration data, including service configurations, network configurations and license & certificate. After the configuration data is restored, the SBC1000-X device will automatically restart.

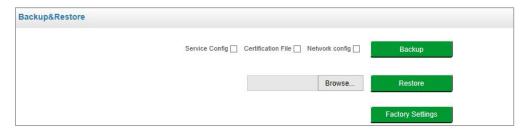


Figure 3-47 Backup & Restore

Table 3-35 Backup & Restore

Backup	You can download the configuration data to be taken as backup. Select any of the checkboxes on the right of Service Config, Certification File and Network Config, and then click Backup
Restore	Choose a backup file, and then click Restore .
Factory Settings	Click Factory Settings , and the configurations of the SBC1000-X device will become factory settings.

3.6.10 Double-device Hot Stand by

Two SBC1000-X devices can be connected with each other through the GE1 port for the sake of hot standby. That is to say, the two SBC1000-X devices work in the active/standby mode. When the active device fails, it changes to the standby state while the standby device changes to the active state and take over the functionality of the failed device. In this way, services such as calling and transcoding, provided by SBC1000-X, will not be interrupted in case that one of the SBC1000-X devices malfunctions.

3.6.11 **License**

On the **System -> License** page, the license information, including license beginning time, license expiry time, maximum concurrent calls, maximum transcoded sessions, maximum registered users, RPS (registrations per second) and CPS(calls per second), is displayed. The SBC1000-X device will not accept registrations and calls after the license expires.

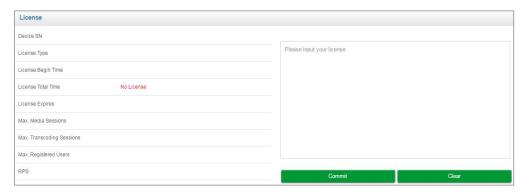


Figure 3-48 License Information

3.6.12 Certificate

On the **System -> Certificate** page, you need to upload a certificate to ensure the secure login to the Web interface of the SBC1000-X device. You cannot log in the device until you has uploaded a certificate.

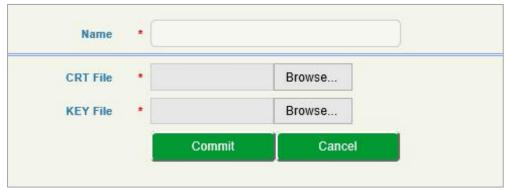


Figure 3-49 Upload Certificate

3.7 Maintenance

3.7.1 Login Log

The logs tracing the logins of the SBC1000-X device can be viewed on the **Maintenance** -> **Login Log** page. You are allowed to set query criteria to view the logs that you want.

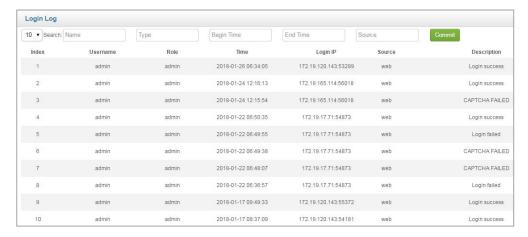


Figure 3-50 Login Log

3.7.2 **Operation Log**

The logs tracing the operations carried out on the Web interface can be queried on the **Maintenance** -> **Operation Log** page. You are allowed to set query criteria to view the logs that you want.

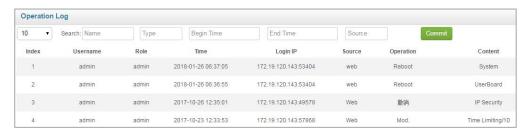


Figure 3-51 Operation Log

3.7.3 Security Log

The logs related to security can be viewed on the **Maintenance** -> **Security Log** page. You are allowed to set query criteria to view the logs that you want.



Figure 3-52 System Log

3.7.4 Log Management

On the **Maintenance -> Log Management** page, you can set the log level to filter logs, and can export the logs of different level.

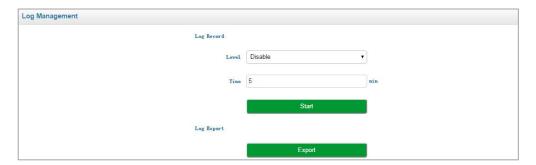


Figure 3-53 Log Management

3.7.5 **Tools**

On the **Maintenance** -> **Tools** page, you can use three network utilities including Ping, Traceroute and Nslookup to diagnose the network, and can capture data packages of the available network ports.

[PING]

Ping is used to examine whether a network works normally through sending test packets and calculating response time.

Instructions for using Ping:

- 1) Enter the IP address or domain name of a network, a website or a device in the input box of Ping, and then click **Ping**.
- 2) If related messages are received, it means the network works normally; otherwise, the network is not connected or is connected faultily.

[Traceroute]

Traceroute is used to determine a route from one IP address to another.

Instruction for using Traceroute:

Step1: Enter the IP address or domain name of a destination device in the input box of Traceroute, and then click **Traceroute.**

Step1: View the route information from the returned message.

[Network Capture]

On the following interface, you can capture data packages of the available network ports. You can also set source IP, source port, destination IP or destination port to capture the packages that you want.

4

Abbreviation

Abbreviation	Explanation	
SBC	Session Border Controller	
SIP	Session Initiation Protocol	
DTMF	Dual Tone Multi Frequency	
NAT	Network Address Translation	
VLAN	Virtual Local Area Network	
CID	Caller Identity	
STUN	Simple Traversal of UDP over NAT	
WLAN	Wireless Local Area Network	
MTU	Maximum Transmission Unit	
DNS	Domain Name System	
NTP	Network Time Protocol	
SSH	Secure Shell	
PPS	Packet Per Second	
DoS	Denial of Service	
DDOS	Distributed Denial of Service	
PRACK	Provisional Response ACKnowledgement	
DTMF	Dual Tone Multi Frequency	
DSCP	Differentiated Services Code Point	
RTP	Real-time Transport Protocol	
ASR	Automatic Speech Recognition	
MCU	Main Control Unit	
MFU	Main Function Unit	

5 Command Lines

1. Command Lines Used under the 'en' Mode

Welcome to Command Shell!

Username: admin
Password: *****

ROS>en ROS#

Index	Command Lines	Explanation
1	ROS#sh clock	To view the current time, initiation time and running time of the system
2	enable# show board state	To view the state of each user board
3	enable#sh dsp info	To view DSP information
4	enable#Show call info	To view the information about current calls
5	enable#show date	To view the current time of the system
6	enable# show device	To view the device model and device SN
7	enable# show endpoint callstat	To view the states of access network, access network trunk and core network trunk
8	enable# show error	To view system error logs
9	enable# show flash	To view the Flash memory of the system
10	enable# show interface	To view the IP addresses of network ports
11	enable# show netstat	To view the states of network ports
12	enable# show register info	To view the register states of users
13	enable# show service	To view the running states of services
14	enable# show uptime	To view the running time of the system
15	enable# show version	To view the firmware version that is used currently

2. Command for Tracing

After logging into SSH, enter the following characters:

Username: admin

Password:

> enable

Admin @SBC1000-X enable#

Index	Command Lines	Explanation
1	configure # trace	To enable the tracing function
all		To enable all tracings
board		To trace user boards. Enter '?', and you can view more parameters
	call	To trace calls (you can view caller number, callee number and trunk name)
	level	To set the tracing level (including disable/emerg/alert/crit /err/warning/notice/info/debug/detail)
	register	To trace registration (you can view parameters such as username, access network name and core network name)
transport		To trace transport (you can view parameters such as transport protocol, source IP: port, destination IP: port. caller number, callee number and SIP method. Enter '?', and you can view more parameters.
2	enable#ada	To begin the tracing print
3	ada> exit	To exit the tracing print
4	enable#top	To view the total memory that is currently used by system programs
5 enable #ps		To view the running system programs
6	enable #reboot system	To reboot the system
7	enable #reboot board [0-3]	To reboot the user board [0-3]
8	configure #no trace all	To exit the tracing function