# **Quick Installation Guide**

✓ UC120-1V1S10
 ✓ UC120-1V2S
 ✓ UC120-1V2O
 ✓ UC120-1S10
 ✓ UC120-2S
 ✓ UC120-2O

# Thanks for Choosing Dinstar's VoIP Gateway

Please read this guide carefully before installing the gateway. If you need any technical support, please contact us. Tel: +86 755 61919966 Email: support@dinstar.com Website: www.dinstar.com

# 1 UC120 Model and Interfaces

Interface	WAN	LAN	LTE	FXS	FXO
UC120-1V1S10	1	1	1	1	1
UC120-1V2S	1	1	1	2	0
UC120-1V2O	1	1	1	0	2
UC120-1S10	1	1	0	1	1
UC120-2S	1	1	0	2	0
UC120-20	1	1	0	0	2

# 2 Indicators

Indicators	Definition	Status	Description
		ON	The device is powered on
PWR	Power Indicator	OFF	The device is powered off or there is no power supply
	Running Indicator	Slow Flashing	The device is running properly
RUN		Fast Flashing	The device is initializing
		ON/OFF	The device is running improperly
		ON	FXS Port in-use
FXS	In-use Indicator	OFF	FXS port faulty
		Slow Flashing	FXS port in idle status
	In-use Indicator	ON	In-use
FXO		OFF	FXO port faulty
		Slow Flashing	FXO port in idle status
	Network Link Indicator	Fast Flashing	The device is properly connected to network
WAN/LAN		OFF	The device is not connected to network or network connection is improper
Wi-Fi	WiFi Enable/Disable Indicator	ON	WiFi modular faulty
		OFF	WiFi disabled or faulty
		Fast Flashing	WiFi enabled
SIM	I TE Indicator	Fast Flashing	SIM card is detected and registered to mobile network successfully. The Indicator flash every 2 seconds.
	LIE Indicator	Slow Flashing	The device can not detect LTE/GSM module, or LTE /GSM module is detected but SIM card is not detected; The indicator flash every 4 seconds.

Note: some UC120 models do not have all the indicators described above. Please refer to the corresponding instructions above according to the indicator displayed on the front panel of the product.

## 3 Indicators and Ports

## ► UC120-1V1S10



UC120-1S10

ver Indicator

RUN Indicator

Telephone Port PSTN Line

 $\bigcirc$ 

WIFI Antenna

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WIFI Anter

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WIFI Antenna

# **4** Installation Attentions

- The device accepts DC12V input. Please ensure stable and safe power supply
- To reduce the interference with telephone calls, it's highly recommended that telephone lines connected to the gateway should be placed away from power cables
- Please ensure there is enough network bandwidth so as to guarantee stabilized running of the device
- · If WiFi is turned on, please ensure the WiFi antennas are well connected with the device
- If you want the device to communicate with the LTE network, please insert an SIM card

## 5 Installation Instruction

## Antenna Installation

#### • UC120-1V1S10/1V2S/1V20

Install WiFi antenna (foldable antenna) and install LTE antenna (flat paddle antenna) on the rear panel.



## • UC120-1S10/2S/20

Install WiFi antenna (foldable antenna) on the rear panel of the device.



Connect the power adapter to power jack (All models).



Insert SIM card to SIM slot (UC120-1V1S10/1V2/1V20).



Insert (with the chip facing downwards)

 Connect analog phone to FXS or connect landline to FXO (All models).



- Connect network cable to WAN and LAN (All models)
  - Router mode



UC120 supports router mode and bridge mode. The above figure shows the network connection in router mode. In router mode, the default IP of WAN port is DHCP, and the default IP of LAN port is 192.168.11.1.

Bridge mode



The above figure shows the network connection in bridge mode. In bridge mode, WAN and LAN port use the same IP address. The default IP address is 192.168.11.1.

Note: UC120 can also be connected through Wi-Fi. The default SSID of the device is "domain\_ [last 6 digits of MAC address] " without password.

## 6 Login Web Management System

Open a web browser and enter the IP address of LAN port (the default IP is 192.168.11.1). You also can enter the IP address of WAN port, but it's required to modify the IP address of PC to make it at the same network segment with that of WAN port. By default, the username is admin, while the password is admin@123#.

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<b>a</b>	۵	Usemame
	<b>a</b>	

## 7 Check Mobile Network Status

For LTE device, view the SIM card status and signal strength on the "status  $\rightarrow$  Overview" page, while for GSM devices, check the status on the "status  $\rightarrow$  PSTN" page.

VoLTE Network		
Module	READY	
SIM Card	SIM Not Inserted	Detect
Mode	Auto / Unknown / Unkn	own
Carrier	UNKNOWN	
Signal	0.01	
IP Address	0.0.0.0	Connect
Prefered DNS server	0.0.0.0	
Alternate DNS server		
RX / TX (Per Second)	0 Bytes (0 Pkts.) / 0 By	tes (0 Pkts.)
RX / TX (Total)	0.00 B (0 Pkts.) / 0.00 B	3 (0 Pkts.)

## 8 Modify Network Configuration

Please log into the device and click "network  $\rightarrow$  settings" at the top menu bar to configure IP addresses of WAN and LAN port.

Ne	twork / Setting		
Network Model		Route	~
WAI	N		
	Protocol	Static address	~
	IP Address	172.19.211.110	
	Netmask	255.255.0.0	~
	Default Gateway	172.19.1.1	
	Prefered DNS server	114.114.114.114	
	Alternate DNS server	8.8.8.8	
	Disable Private Internets(RFC1918) DNS responses		
	Disable Private Internets(RFC1918) DNS responses IP Address 2		
	Disable Private Internets(RFC1918) DNS responses IP Address 2 Netmask 2	255.255.255.0	<b>~</b>
	Disable Private Internets(RFC1918) DNS responses IP Address 2 Netmask 2 MTU	■ 255.255.255.0 1500	~
LAN	Disable Private Internets(RFC1918) DNS responses IP Address 2 Netmask 2 MTU	▼ 255.255.255.0 1500	~
LAN	Disable Private Internets(RFC1918) DNS responses IP Address 2 Netmask 2 MTU IP Address	▼       255.255.255.0       1500       192.168.11.1	~
LAN	Disable Private Internets(RFC1918) DNS responses IP Address 2 MTU IP Address Netmask	▼       255.255.255.0       1500       192.168.11.1       255.255.255.0	~
LAN	Disable Private Internets(RFC1918) DNS responses IP Address 2 MTU IP Address Netmask MTU MTU	▼       255.255.255.0       1500       192.168.11.1       255.255.255.0       1500	~
LAN	Disable Private Internets(RFC1918) DNS responses IP Address 2 MTU IP Address Netmask MTU	<ul> <li>✓</li> <li>255.255.255.0</li> <li>1500</li> <li>192.168.11.1</li> <li>255.255.255.0</li> <li>1500</li> <li>1500</li> </ul>	~

The default network mode of UC120 is router mode, and it can be set to bridge mode. In router mode, the IP address of WAN port and LAN port should be in different network segments. The default IP address of WAN port is obtained by DHCP, while the default IP address of LAN port is 192.168.11.1. In bridge mode, WAN port and LAN port use the same IP address. After modification, you need to click "apply" to make the settings take effect

#### 9 Modify WiFi Settings

WiFi is enabled by default. Go to "network  $\rightarrow$  WLAN" page to turn off the wireless or modify relevant parameters.

Network / WLAN	
SSID	Training_UC120
Channel	11 ~
Encryption	None 🗸
Status	Enable v
	Cancel Save Reset

The default SSID of the device is "domain"\_ [last six digits of MAC address] ". Except default SSID, users can create three more SSIDs. After modifying the WLAN parameters, you need to click "apply" to make the settings take effect.

# 10 Create SIP Extensions

On the Extension  $\rightarrow$  SIP interface, you can configure the SIP accounts registered in the UC120 by SIP clients (hereby UC120 is regarded as a SIP server ).

Extension / SIP / Edit	
SIP Extension SIP Phone	
Index	14 ~
Name	1001
Extension	1001
Password	•
Classification Tag	
	test
Outbound CID	
DID	$\odot$
Max Concurrent Register	1 ~
Max Concurrent Call	1 ~
Ring Timeout(s)	50
Original Called Number Location(Send INVITE)	Off
Register Source	Any 🗸
Register User Agent	Any 🗸
Call Pickup	Ring Group V
Call Waiting	Off 🗸
Do Not Disturb	Off 🗸
Call Forward Unconditional	Off v
Call Forward Unregister	Off 🗸
Call Forward Busy	Off 🗸
Call Forward No Reply	Off
NAT	Off 🗸
Call In Filter	Off v
Call Out Filter	Off ~
Speed Dial	Off 🗸
Allow Being Monitored	•
Monitor Mode	Disable
Voicemail	Off 🗸
Recording Profile	Off v
SIP Profile	2-< wan_default > V
PIN Code	1001
Status	Enable ¥
	Cancel Save Peset
	Save Reset

If the status of new added SIP account is "enabled", it means that the UC120 accepts the registration of the extension. If the status of the SIP account is "disabled", it means that the UC120 rejected to register the extension. Up to 60 SIP accounts can be configured.

The registration status of SIP extension and SIP trunk can be checked on the "status  $\rightarrow$  SIP" page.

After setting, you need to click "apply" to make the settings take effect.

# 11 SIP Trunk

SIP trunk can realize the connection between UC120 and IP PBX or SIP servers.

Trunk / SIP / New	
heles.	2
index	3 ~
Name	
Address	
Port	
Outbound Proxy	
Port	
Transport	UDP 🗸
Register	Off ~
From Header User Part	Caller's Number
From Header Display Name	Caller's Number 🗸
From Header Host	Local Address 🗸
Heartbeat	Off ~
AutoCLIP Profile	Off ~
DNIS	Off 🗸
SIP Profile	1-< lan_default > V
Outbound Codec Profile	1-< default > V
Extra Param	
Status	Enable 🗸
	Cancel Save Reset

If UC120 is regarded as a terminal and intends to register to a server, you need to configure a SIP trunk connecting UC120 and the server, and then enable register for the SIP trunk.

If the FXS f UC120 intends to register to a server, you need to configure a SIP trunk connecting UC120 and the server, then enable register for the port and designate the SIP trunk to it.

# 12 Configure outbound/inbound rule

On the Call Control  $\rightarrow$  Route interface, you can configure routes for incoming calls and outgoing calls.

Call Control / Route / New	
Priority	32 💌
Name	
Condition	
Source	SIP Trunk / test 🗸 🗸
Number Profile	Off 🗸 🗸
Caller Number Prefix	
Called Number Prefix	
Time Profile	Any 🗸
Action	
Callback	
Distinctive Ringtone(Alert-Info)	None 🗸
Manipulation	Off 🗸
Destination	SIP Trunk / test 🗸 🗸
Password Type	Off 🗸
Recording Profile	Off 🗸
Failover Action	
	Cancel Save Reset

For the outbound route rule, destination can be FXO trunk, GSM trunk and SIP trunk;

For the inbound route rule, the destination can be SIP extension, FXS extension, local extension, ring group or IVR

# 13 Regular Expression

Caller/Called number prefix supports regular expression Regular Expression Syntax

A	Matches the starting position in a number string. For example, ^134 matches the numbers starting with 134.
\$	Matches the ending position of a string. For example, 2\$ matches the numbers ending with 2.
	Separates alternate possibilities. For example, 2 3 4 means 2, 3 or 4.
¥	Marks the next character as a special character, a literal, a backreference, or an octal escape.
[]	Matches a single character that is contained within the bracket. For example, [123] matches 1, 2, or 3. [0-9] matches any digit from "0" to "9".
[ ^ ]	Matches any one character except those enclosed in [ ]. For example, [^9] matches any character except 9.
•	Matches any single character except the newline character. For example, 3.4 matches 314, 324, 334, 344.
?	Indicates there is zero or one of the preceding element. For example, colou?r matches both color and colour.
*	Indicates there is zero or more of the preceding element. For example, ab*c matches ac, abc, abbc, abbbc, and so on.
+	Indicates there is one or more of the preceding element. For example, ab+c matches abc, abbc, abbbc, and so on, but not ac.
/d	Mark any digit, equal to [0-9 ].
/D	Mark any character that is not a digit, equal to [^0-9 ].
/s	Mark any blank character such as a space or a tab.
/S	Mark any character that is not a blank character.

## Example:

^0755 matches the phone number start with 0755;

^0755\d{8,9} matches the phone number start with 0755 and following 8 or 9 digits number length;

^0755 | ^8899 | ^0110 matches the phone numbers with starting digits of 0755, 8899 or 0110.

## 14 Basic Operation

Dial \*158# to query the IP address of LAN port of the device;

Dial \*159# to query the IP address of WAN port of the device;

Dial \*114# to query the telephone number of a FXS port;

#### Restart the device:

(1) Dial \*111# to restart the device;

(2) Click "system->Reboot" menu to perform reboot;

## RST button:

- (1) Under normal running status, press RST button 3 to 6 seconds will restore default username/password, and network mode will be changed to route mode as well. Other configurations will keep the same;
- (2) Under normal running status, press RST button 6 to 12 seconds, the device will restore factory default and reboot automatically;
- (3) When the device is power off, press RST button more than 30 seconds after it power on, the device will clear all the configurations and restore to mini-system management;

## 15 More Details

This document only provides instructions for quick installation and basic configuration. For detailed configuration and parameter explanation, please make reference to User Manual, or ask for online technical support.

## 16 Frequently Asked Questions

#### (1) UC120 call priority (from high to low)

a. For the call between extensions, it is not necessary to configure any route, but to dial the extension number directly, which has the highest priority;

b. DID;

c. The route rule in the "call control  $\rightarrow$  routing" page (the rule with lower index has higher priority);

d. Port registration configured in FXS extension, FXO trunk and GSM trunk.

#### Can the call between extensions be disabled?

Yes, disable internal call between extensions under the "call control  $\rightarrow$  settings" page.

#### How many SIP extensions and concurrent calls can UC120 support?

UC120 supports 60 SIP extensions and 15 concurrent calls at max.

#### Can access the Internet through UC120 during making call through VoLTE?

If the operator's network supports VoLTE and the SIM card used has already enabled VoLTE service, the call will go to volte network. At this time, the Internet connection of SIM card will not be disconnected during the call;

If the operator's network does not support VoLTE or the SIM card does not enable volte service, the call will automat ically fall back to 2G / 3G network, at this time, the SIM card Internet connection will be automatically disconnected (that is, the Internet cannot be accessed during the call).

