

**Jabra**<sup>®</sup>  
YOU'RE ON

# JABRA BIZ 2400 II



User Manual

[jabra.com/biz2400](http://jabra.com/biz2400)

A BRAND BY

**GN Netcom**

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Made in China

TYPE: BIZ2400

FCC ID: BCE-BIZ2400

IC: 2386C-BIZ2400



ICC-GRM-  
GN-BIZ2400



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**Declaration of Conformity** can be found on  
[www.jabra.com/CP/US/declarations-of-conformity](http://www.jabra.com/CP/US/declarations-of-conformity)

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# 1. WELCOME

Thank you for using the Jabra Biz 2400 II. We hope you will enjoy it!

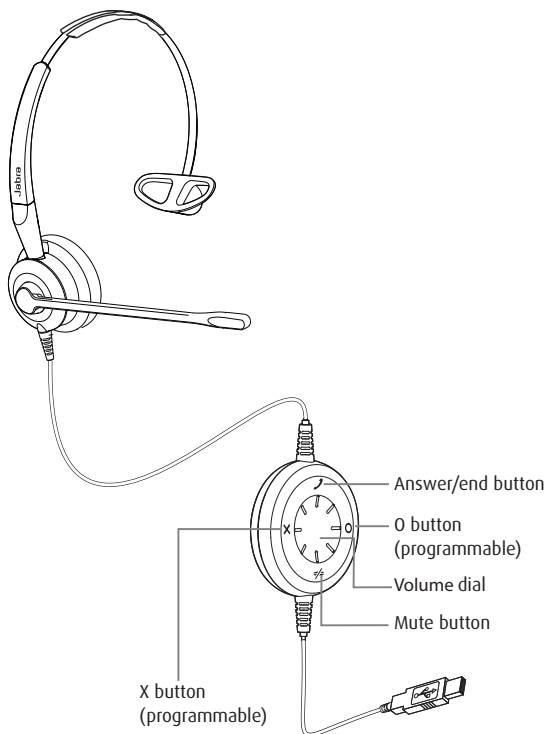
## **JABRA BIZ 2400 II FEATURES**

- Hi-Fi audio
- Noise canceling microphone
- Bendable 'Freespin' boom arm
- Safetone hearing protection
- Programmable buttons
- Connects to mobile devices using Bluetooth
- Voice prompts

# 2. JABRA BIZ 2400 II OVERVIEW

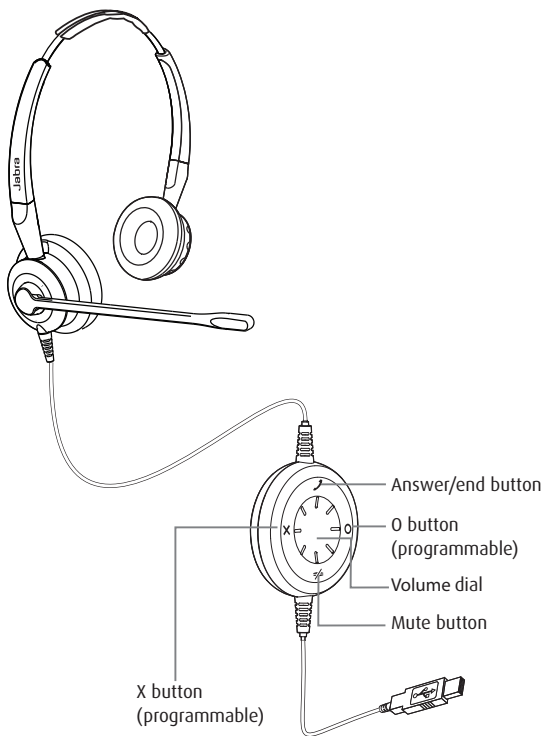
## 2.1 MONO VARIANT

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## 2.2 STEREO VARIANT

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## 2.3 INCLUDED ACCESSORIES

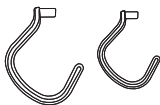
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Neckband



Headband



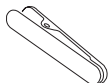
Earhooks  
(small & medium)



Leatherette ear  
cushion (medium)



Headband cushion



Clothing clip



Carry pouch

## 2.4 OPTIONAL ACCESSORIES

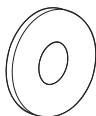
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Eargels

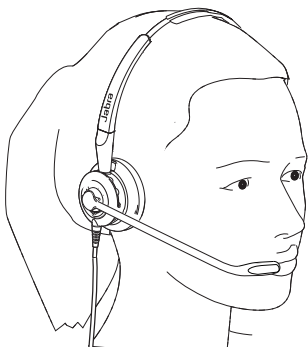


Leatherette ear  
cushion (large)



Foam ear cushion (large)

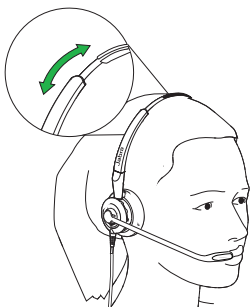
## 3. HOW TO WEAR



### 3.1 ADJUST THE HEADBAND

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Adjust the headband to find the most comfortable fit.

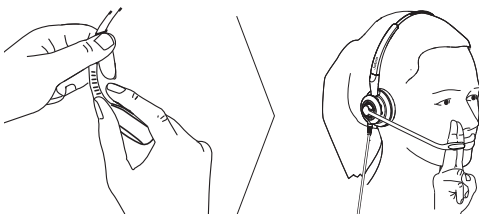




## 3.2 ADJUST THE MICROPHONE

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It is recommended to position the microphone close to your mouth (approx. two fingers width).



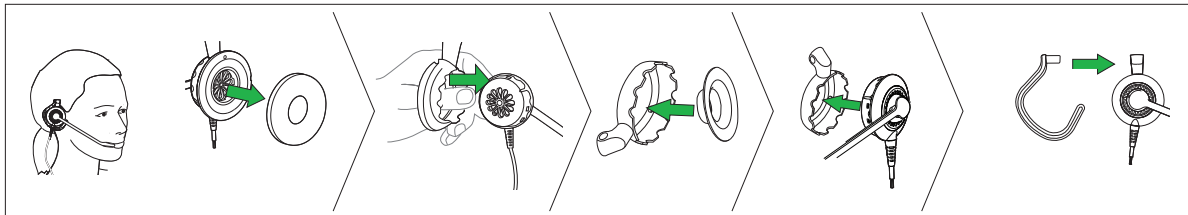
The microphone is bendable for personal preference.

### 3.3 CHANGE THE WEARING STYLE

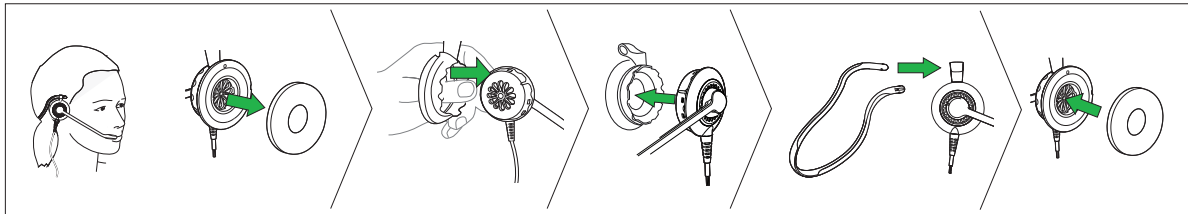
The headset can be worn in three different wearing styles: headband, earhook and neckband.



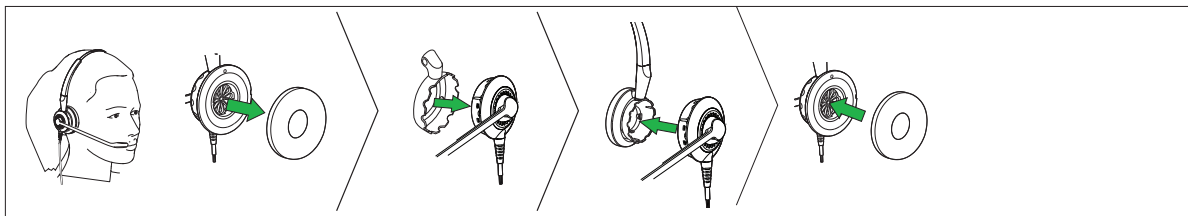
#### EARHOOK



#### NECKBAND



#### HEADBAND

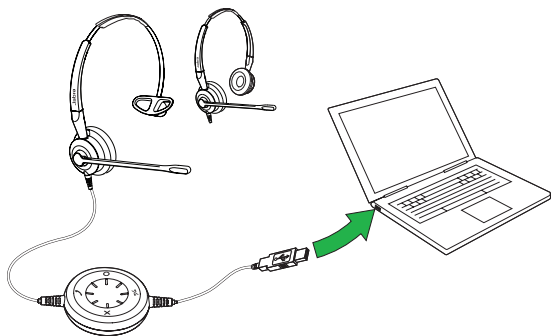


# 4. HOW TO CONNECT

## 4.1 CONNECT TO PC

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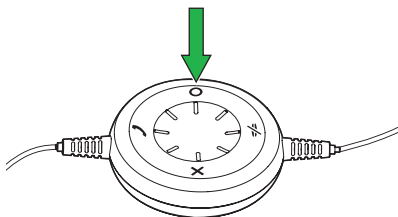
Simply plug the headset into any USB port on the PC.



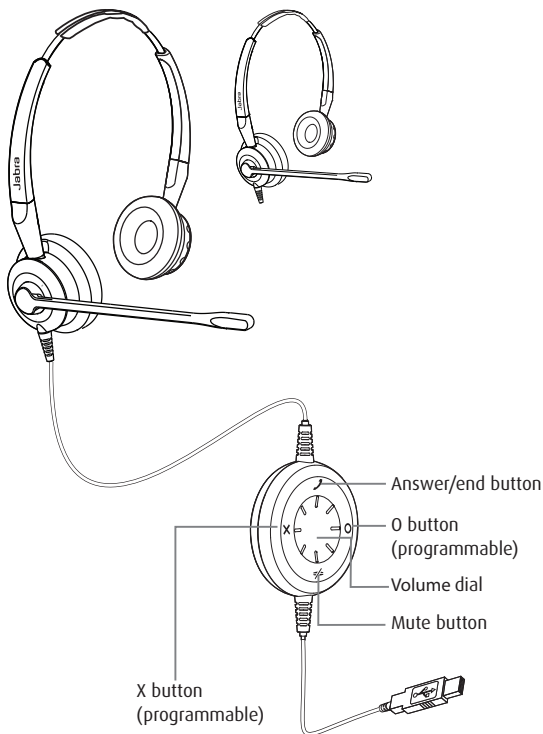
## 4.2 CONNECT TO MOBILE DEVICE (USING BLUETOOTH)

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1. Plug the headset into any USB port on the PC.
2. Press and hold (5 secs) the **O** button on the controller until the lights turn blue. The headset will now be able to connect to a mobile device.
3. Go to the Bluetooth menu on your mobile device and select the headset from the list of available devices to connect with.







## 5. HOW TO USE



## 5.1 EVERYDAY USE

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CALLS		
	Answer/end PC call	Tap the <b>Answer/end</b> button
	Reject PC call	Double-tap the <b>Answer/end</b> button
	Answer/end Bluetooth call	Tap the <b>O</b> button*
	Reject Bluetooth call	Double-tap the <b>O</b> button*
	Adjust speaker volume	Rotate the <b>Volume</b> dial
	Mute/unmute microphone	Tap the <b>Mute</b> button

\* the headset must be connected to your mobile device as instructed in the 'How to Connect' section 4.2.

## 5.2 MULTIPLE CALL HANDLING

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The headset can accept and handle multiple calls at the same time.

### MULTIPLE CALLS



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End current call and answer incoming call

Tap the **Answer/end** button

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Switch between held call and active call

Press and hold (2 secs) the **Answer/end** button

---

Put current call on hold and answer incoming call

Press and hold (2 secs) the **Answer/end** button

---

Reject incoming call, when on a call

Double-tap the **Answer/end** button

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# 6. SOFTWARE

## 6.1 JABRA DIRECT

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Jabra Direct is software designed to support, personalize, manage and enable optimal functionality for all Jabra devices. You can update firmware, change headset preferences and more.

**Download the latest version - [jabra.com/direct](https://jabra.com/direct)**

## 6.2 PROGRAMMABLE BUTTONS

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The headset buttons can be programmed for other functions using Jabra Direct. Change the Button Configurations in the Device Settings menu.

## 6.3 UPDATE HEADSET FIRMWARE

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Updating firmware improves performance or adds new functionality to your Jabra headset. Download and install Jabra Direct to enable firmware updating.

You will automatically receive a prompt in Jabra Direct when a firmware update is available for download.



# 7. SUPPORT

## 7.1 FAQ

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View the FAQs on [Jabra.com/biz2400](http://Jabra.com/biz2400)

## 7.2 HOW TO CARE FOR YOUR HEADSET

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- Always store the headset safely protected.
- Avoid storage at extreme temperatures (above 70°C/158°F or below -40°C/-40°F). This may adversely affect the headset.

## 8. TECHNICAL SPECIFICATIONS

JABRA BIZ 2400 II HEADSET	SPECIFICATION
Headset weight:	Mono headset: 54 g Stereo headset: 77 g
Headset dimensions:	Mono headset: L 139 mm x W 27 mm x H 167 mm Stereo headset: L 133 mm x W 27 mm x H 169 mm
Microphones:	Noise cancelling microphone
Speaker:	30 mm Dynamic PureSound speakers (Hi-fi)
Speaker maximum input power:	20 mW
Speaker frequency range:	Hybrid: 120 Hz - 4500 Hz Wideband: 100 Hz - 6500 Hz USB: 60 Hz - 1600 Hz
Operating temperature:	-20°C to 60°C (-4°F to 140°F)
Storage temperature:	-40°C to 70°C (-40°F to 158°F)

